Step by Step Guide

doctorSIM Pro

Recharge | Unlock | Check

Everything your customers need for their mobile

in one single platform

powered by doctorSIM

What is doctorSIM Pro?

doctorSIM Pro is the best service for professional resellers of mobile top-ups, unlocks and checks. Our partners have access to...

- Significant discounts on recharging, unlocking and IMEI checking services.
- An exclusive platform with access to promotions and 24/7 technical support
- Multiple payment methods with available payments in your local currency

Excellent

18000+ opinions Trustpilot

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How does it work?

It's incredibly simple and 100% online. All you have to do is sign up on our platform with your email address and you can start offering our services to your customers immediately.

- Top up phone balance, data or bundles to any phone in the world
- Cell phone unlocking (all makes)
- IMEI Checks for any device

In this guide you'll learn how to do it step by step.

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In this guide we will cover...

- How to access doctorSIM Pro
- How to recharge a prepaid phone
- How to unlock a phone
- How to perform an IMEI check

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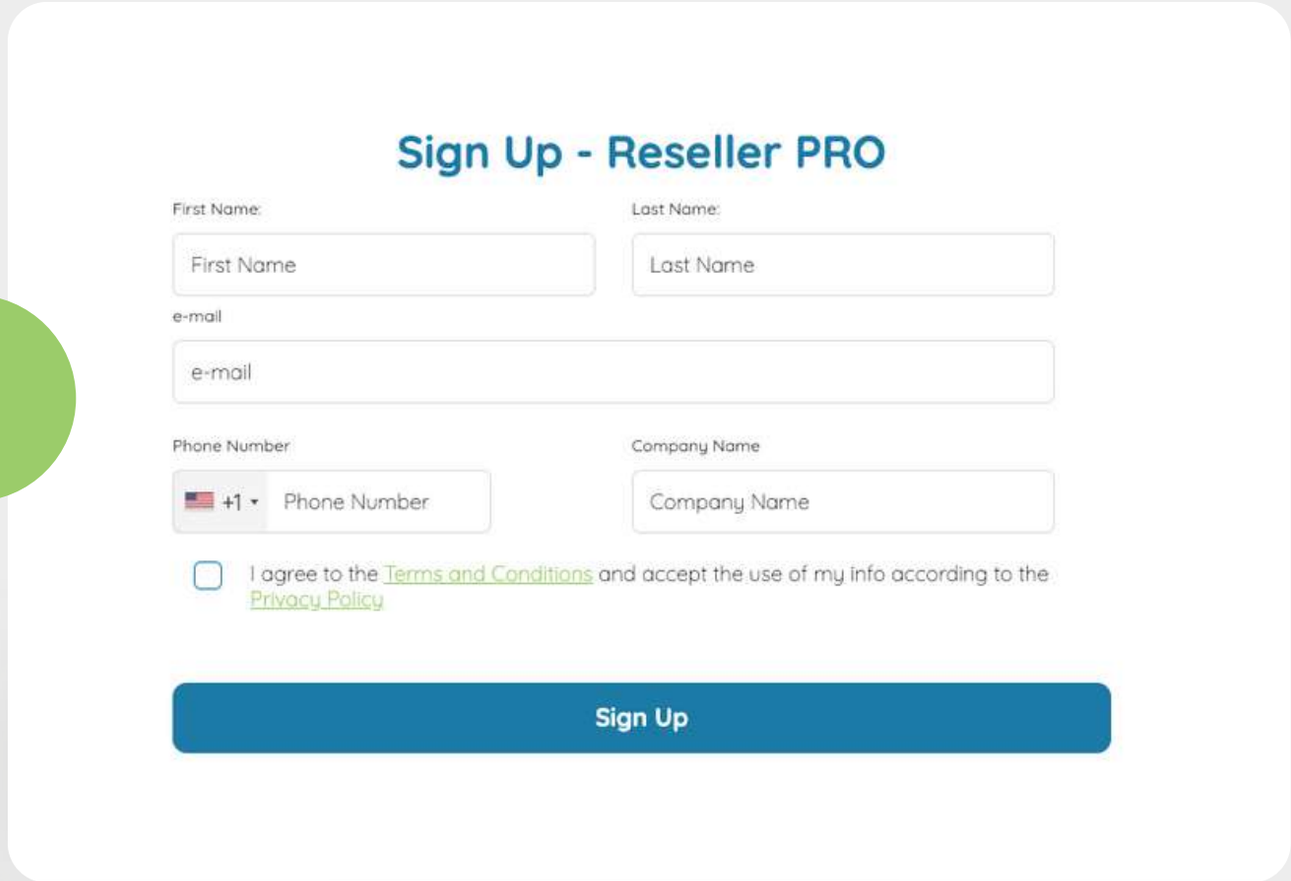
STEP 1: Sign up

Click here and fill out the form.



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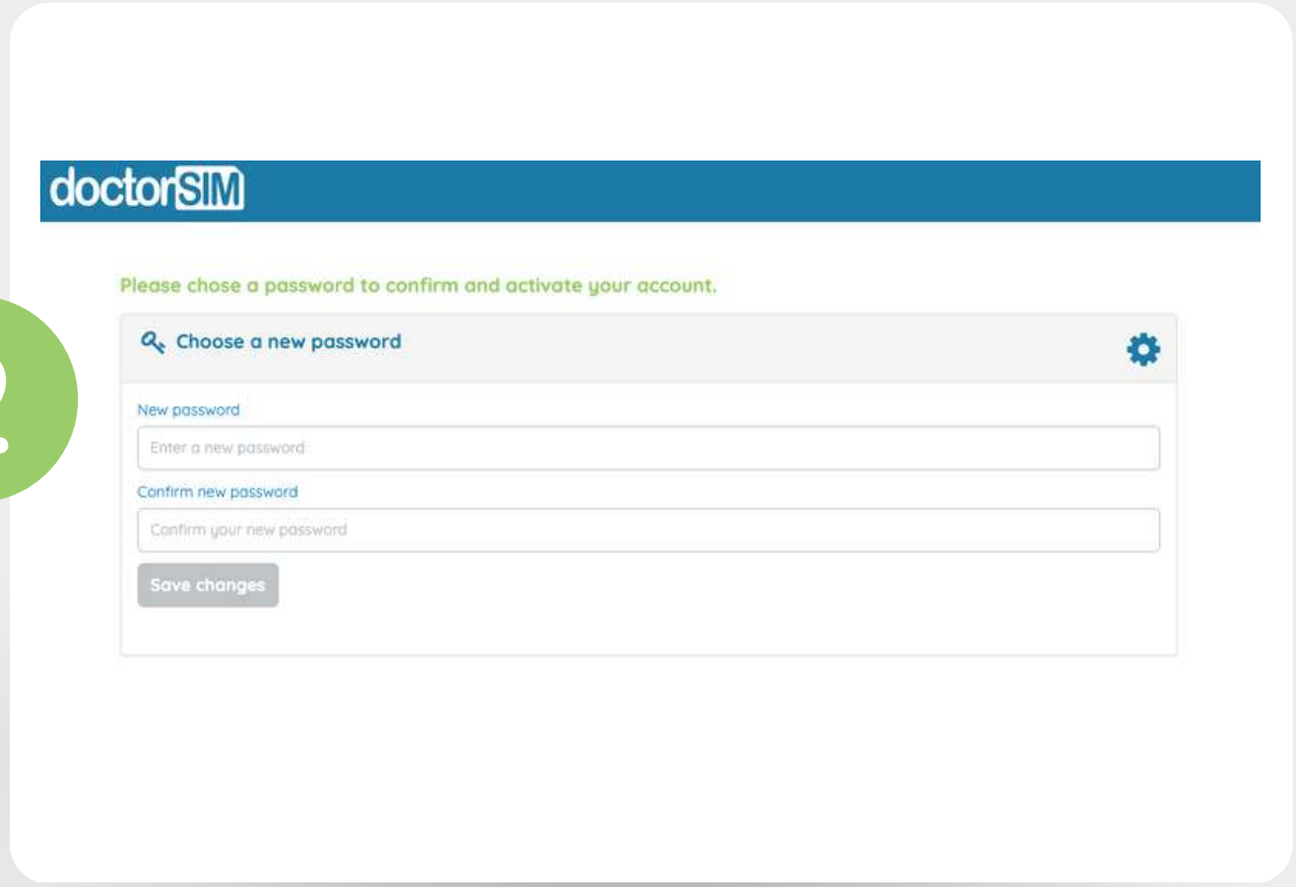
STEP 2: Choose your password

You will receive an email with a link to set your password.



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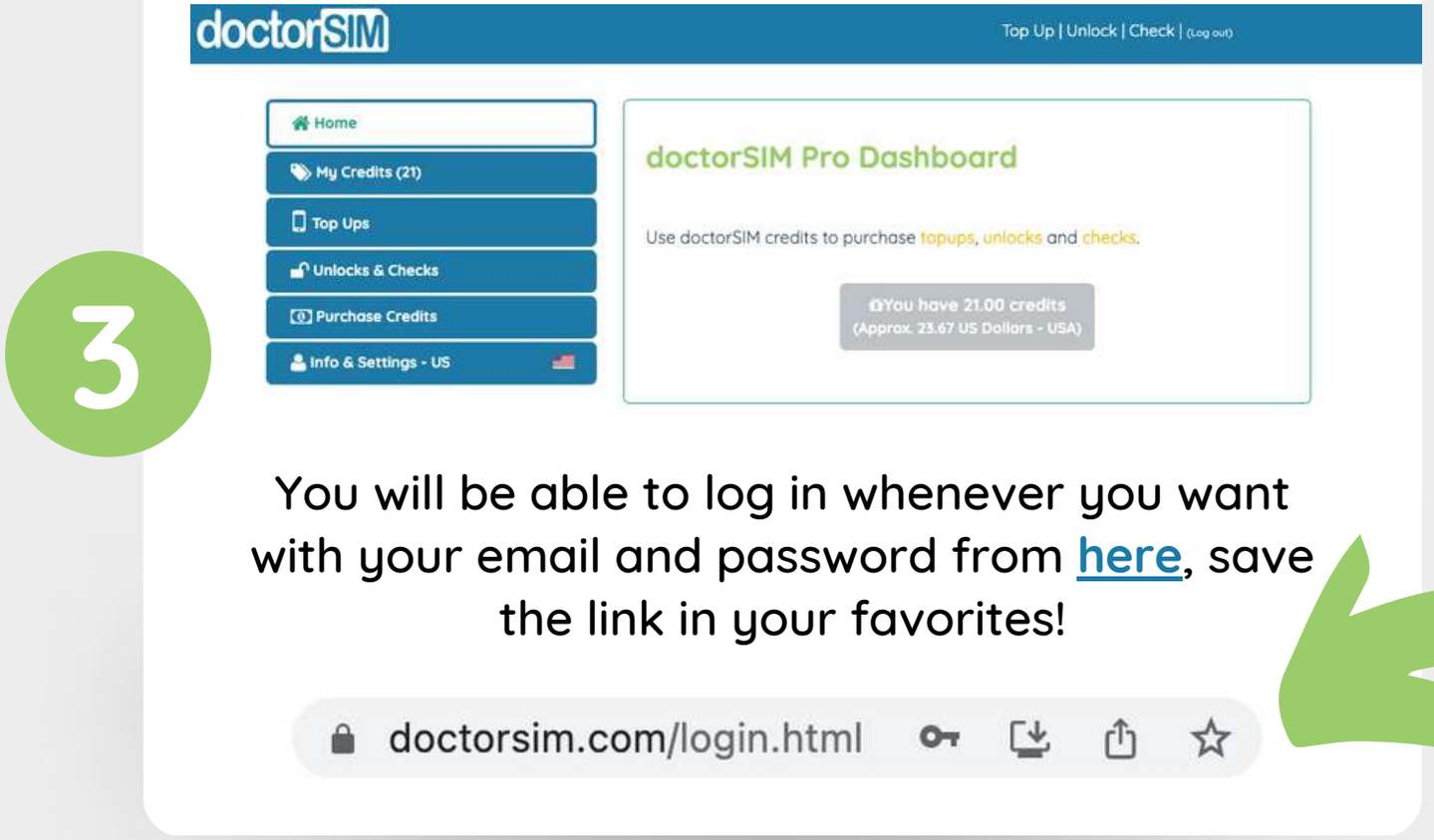
STEP 3: Access your Dashboard

Once you have signed up, you will be redirected to your doctorSIM Pro Dashboard.



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You will be able to log in whenever you want with your email and password from here, save the link in your favorites!

doctorsim.com/login.html

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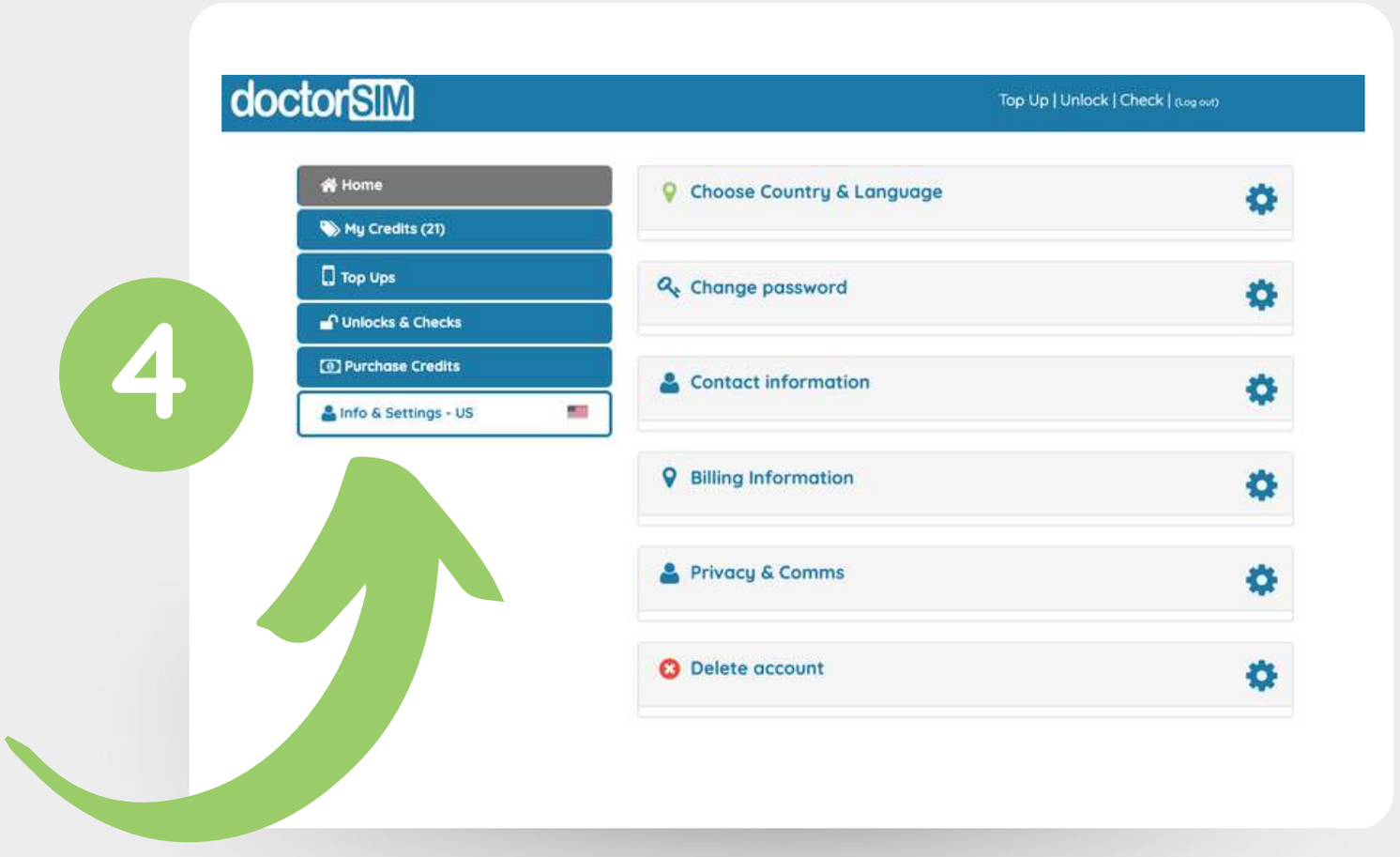
STEP 4: Set up your profile

Inside the dashboard, go to "Info & Settings". You can choose your country, language and fill in your personal and billing information, among others.



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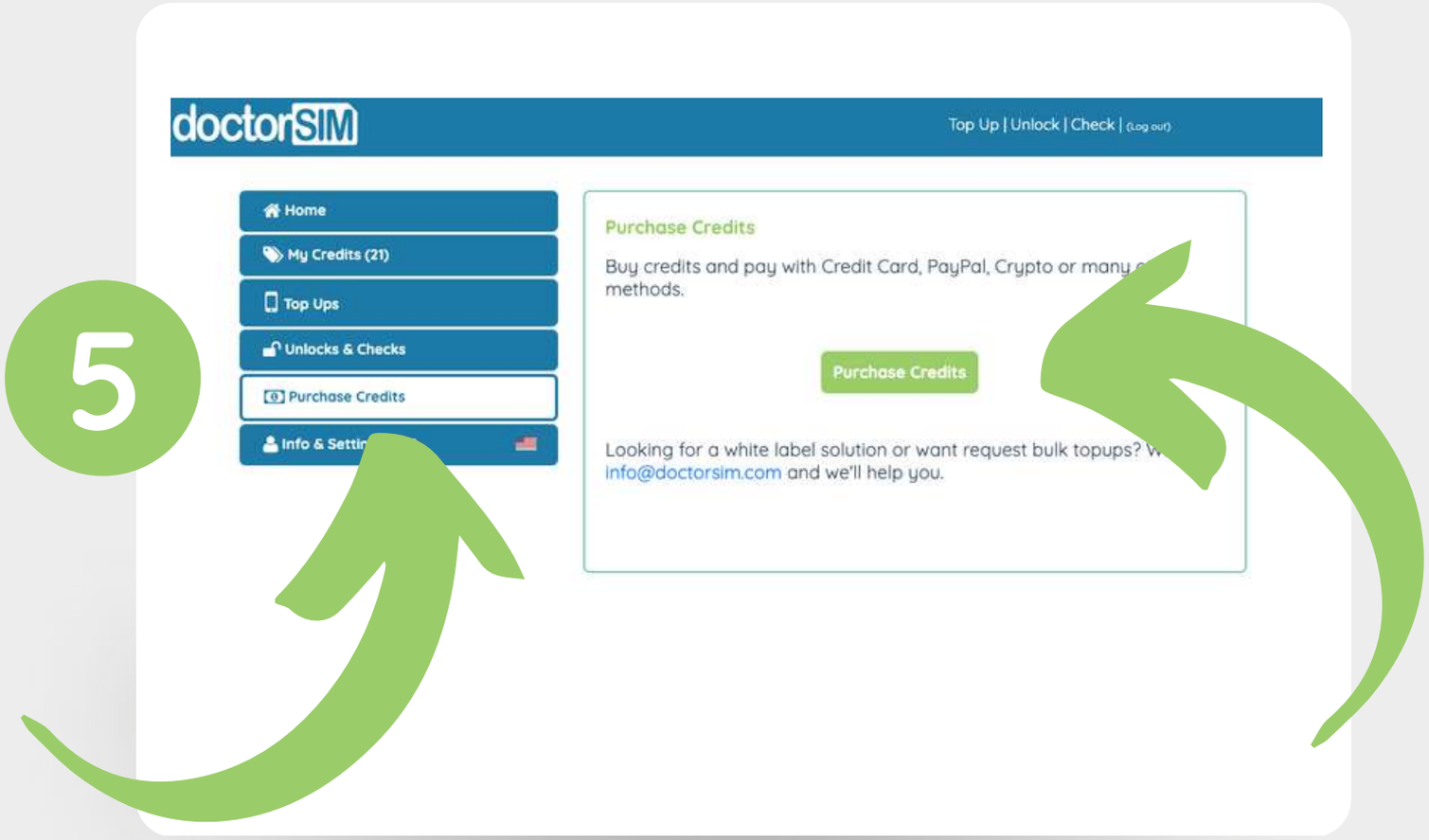
STEP 5: Purchase your first credit pack

In the dashboard, go to "Purchase Credits" and click on the green button.



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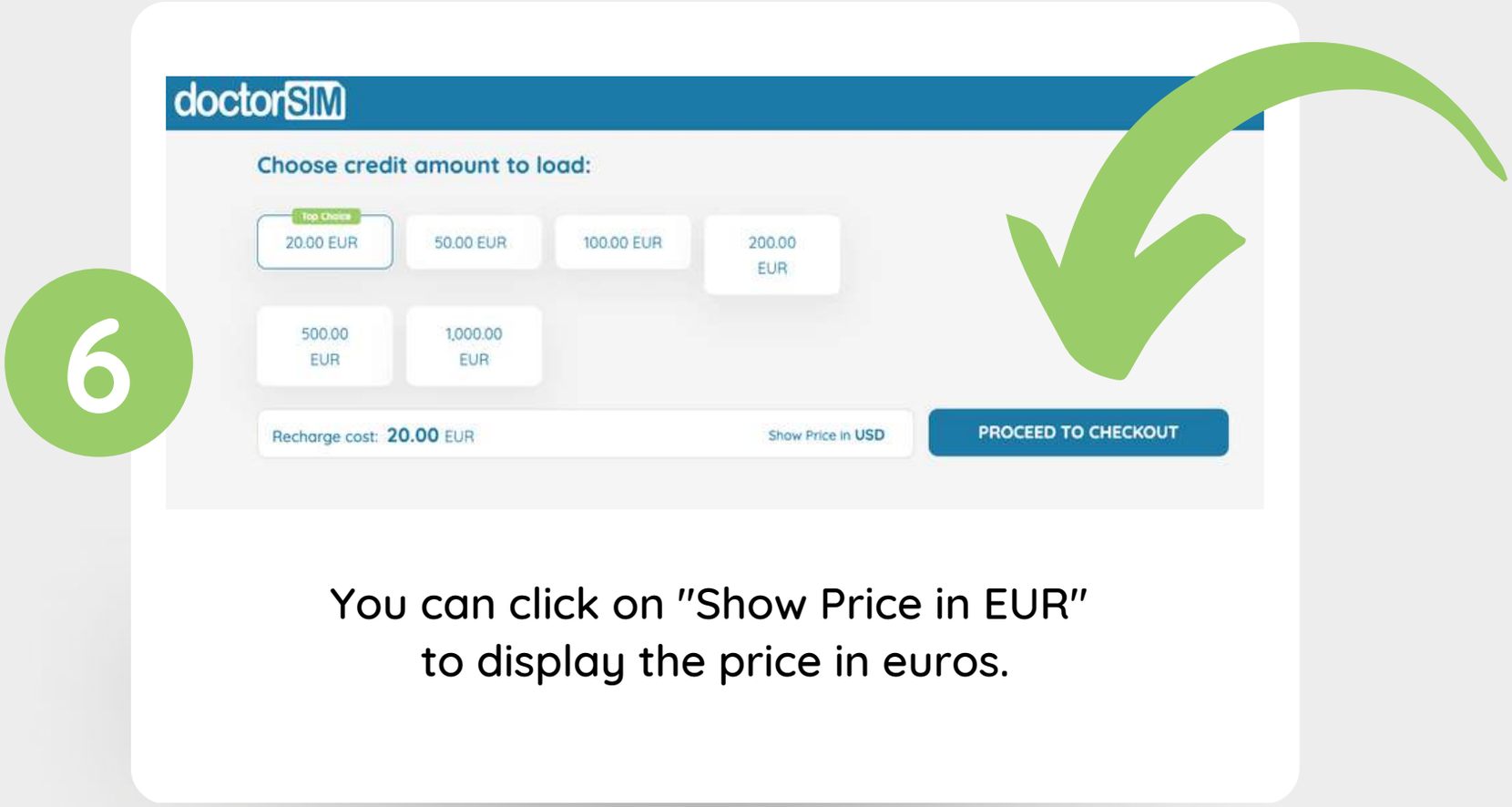
STEP 6: Select the amount

Select how many credits you want to purchase and click on "Proceed to checkout".



You can click on "Show Price in EUR"
to display the price in euros.

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STEP 7: Complete your purchase

Select your preferred payment method: card, Apple Pay, Google Pay, Paypal, Ideal, Sofort, Alipay and EPS, among others (availability depending on country).

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Complete the payment according to the selected method and... all set! You can now start offering our services to your customers.

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STEP 8: Check how many credits you have

Check how many credits you have in the "My Credits" section of your dashboard.

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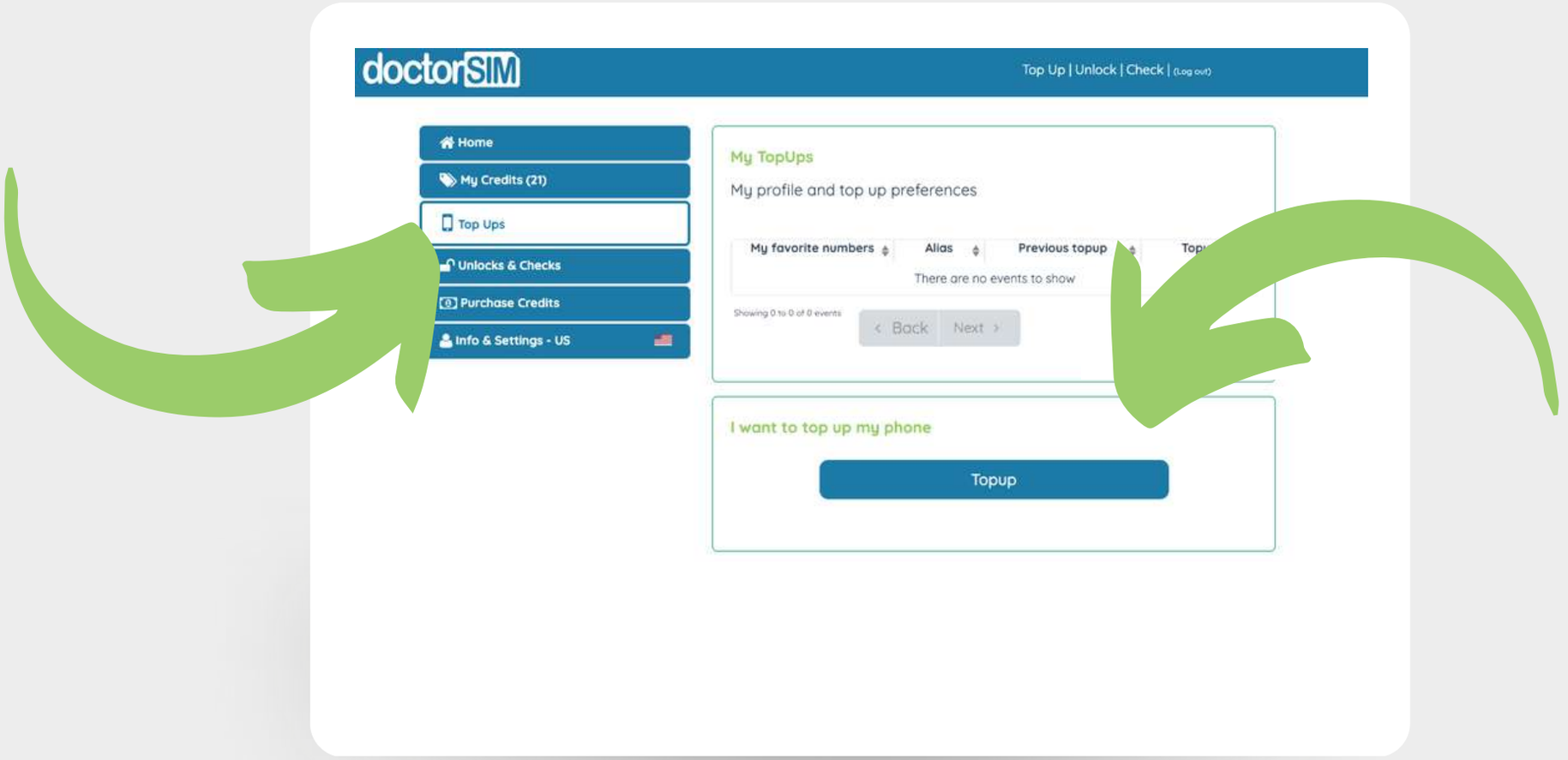
How to top up a cell phone from doctorSIM Pro?

In the panel, go to the "Top Ups" section and click on "Topup".



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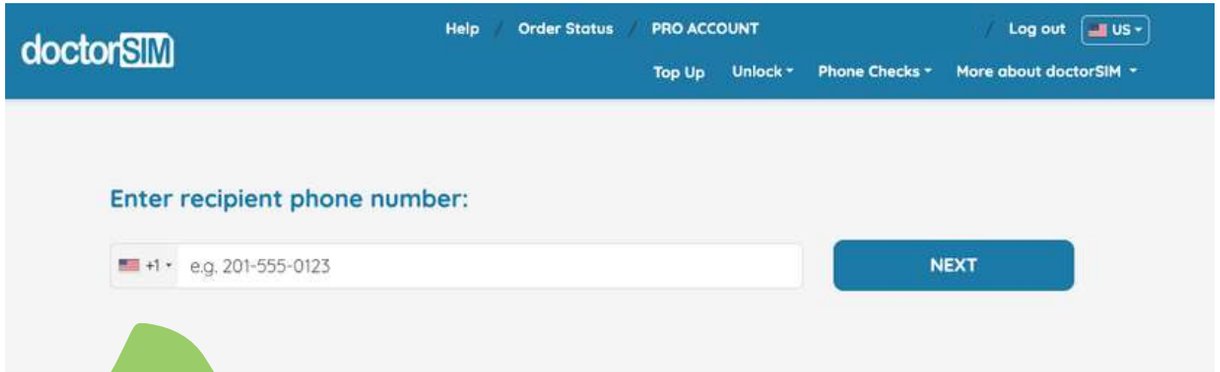
How to top up a cell phone from doctorSIM Pro?

Select the prefix of the country you want to send the top-up to, enter the phone number and follow the steps.



Remember that as a doctorSIM Pro member you will always get awesome discounts on mobile recharges!

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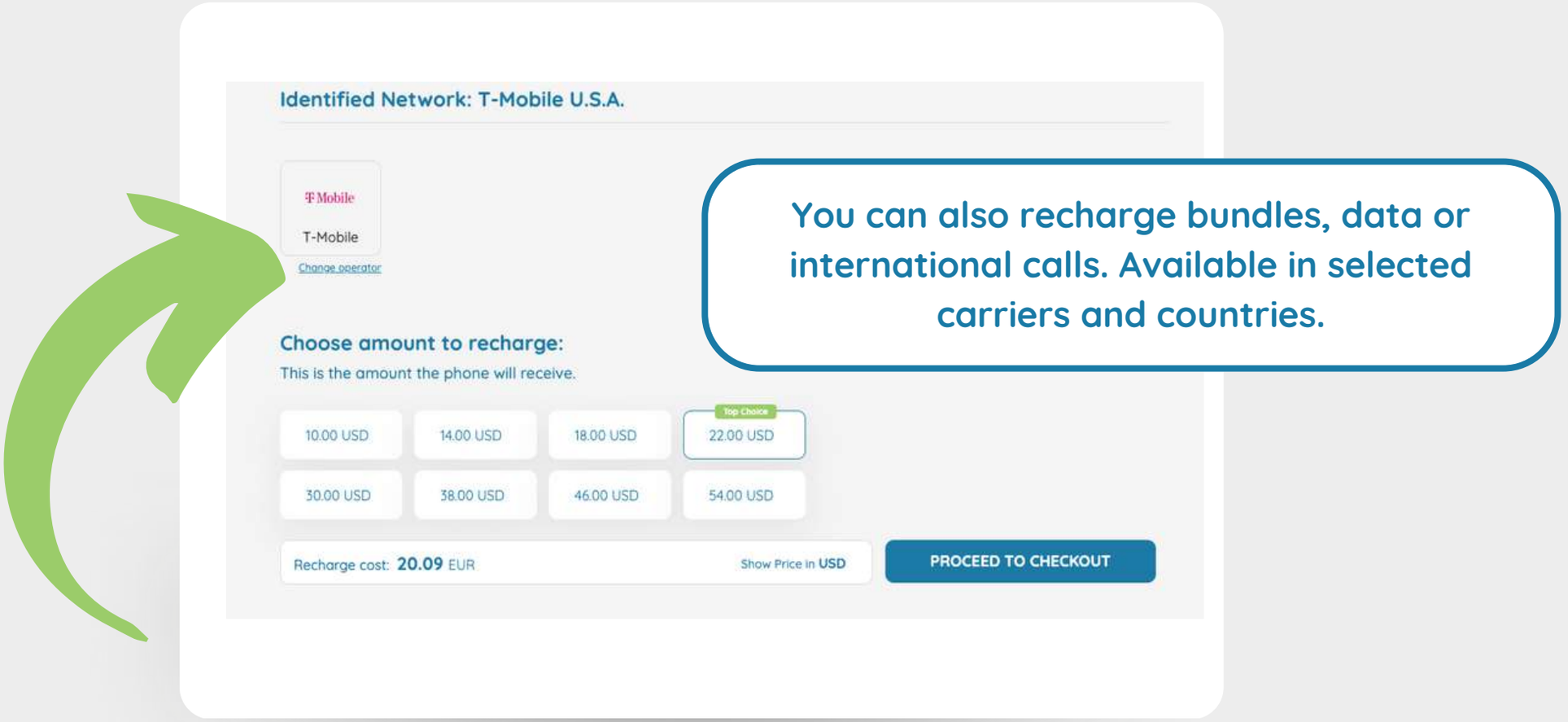
How to top up a cell phone from doctorSIM Pro?

Our system will detect the network carrier automatically in most cases, but please double-check if it is correct. If it is not, click on "Change operator".



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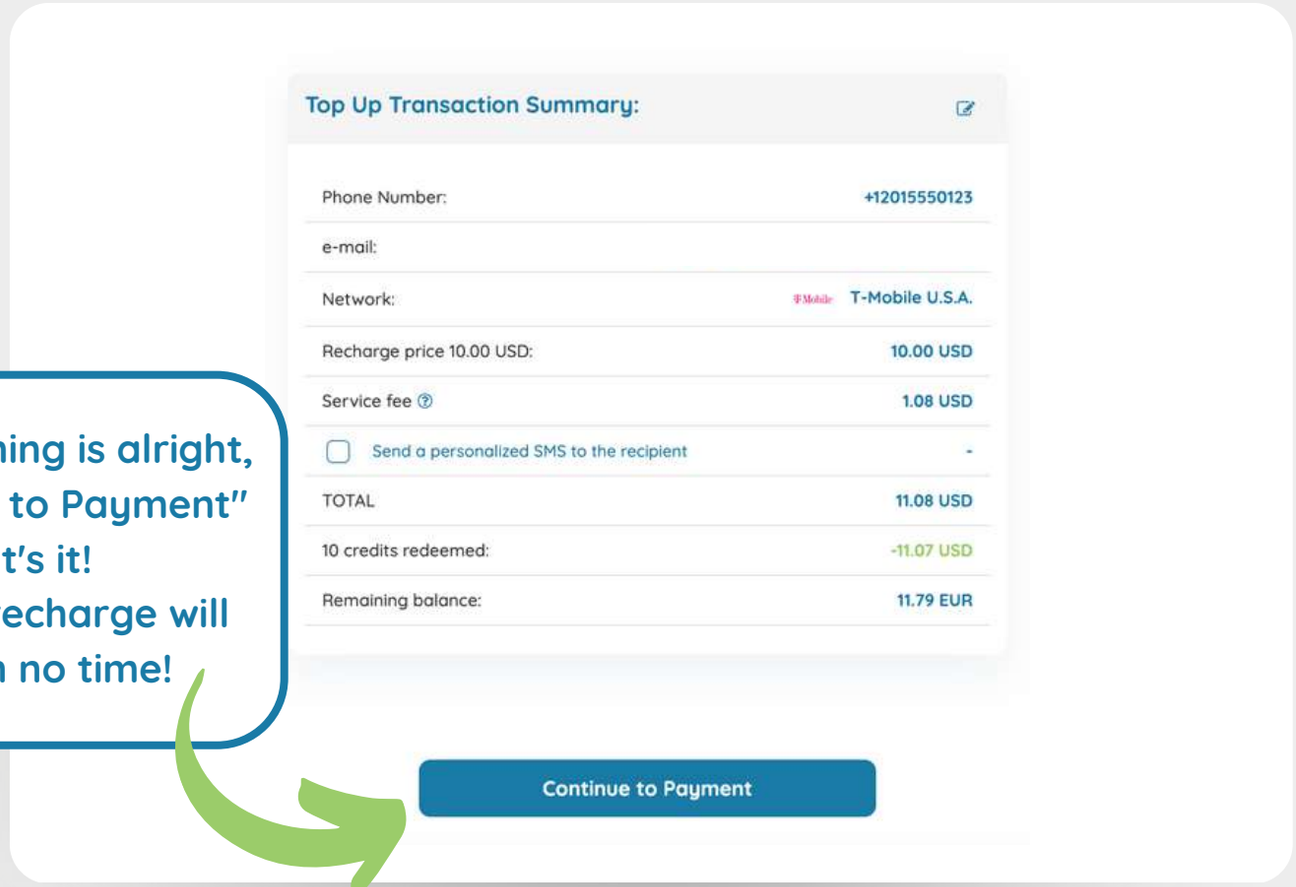
How to top up a cell phone from doctorSIM Pro?

Once you select the top-up amount and click on "Proceed to payment", you will see a breakdown of your transaction.



Make sure everything is alright, click on "Continue to Payment" and... That's it!
Your customer's recharge will be effective in no time!

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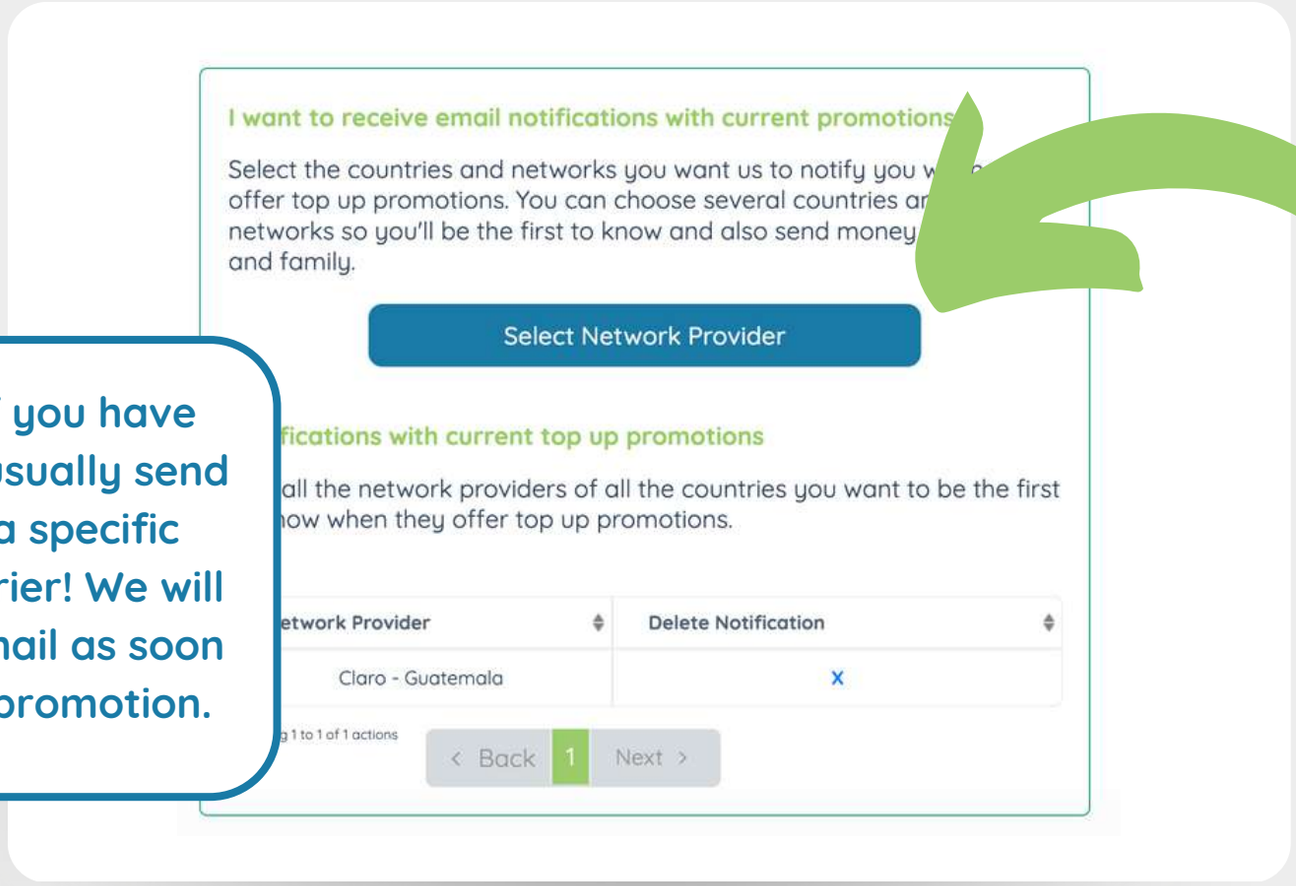
Don't forget to activate the promotion alert!

It is in the "Top Ups" section of the dashboard. Click on "Select Network Provider", and search for the country and provider you need (you can add as many as you want).



Really handy if you have customers who usually send top-ups to to a specific country and carrier! We will notify you by email as soon as we launch a promotion.

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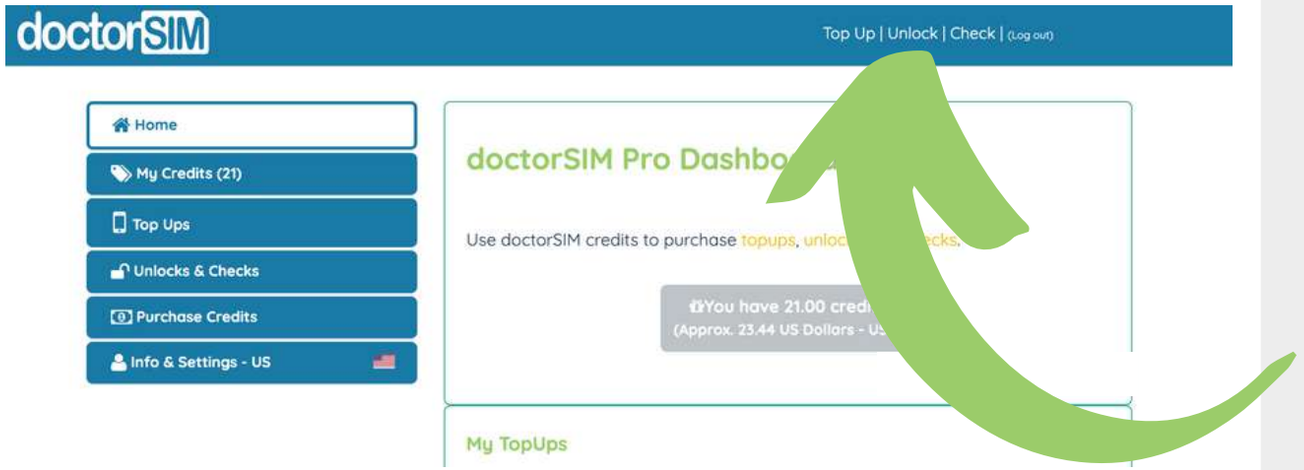
How to unlock a phone from doctorSIM Pro?

In the dashboard, click on "Unlock" in the upper right corner to access our IMEI Unlock service.



Remember that as a doctorSIM Pro member you will always get up to 55% off on phone unlocks!

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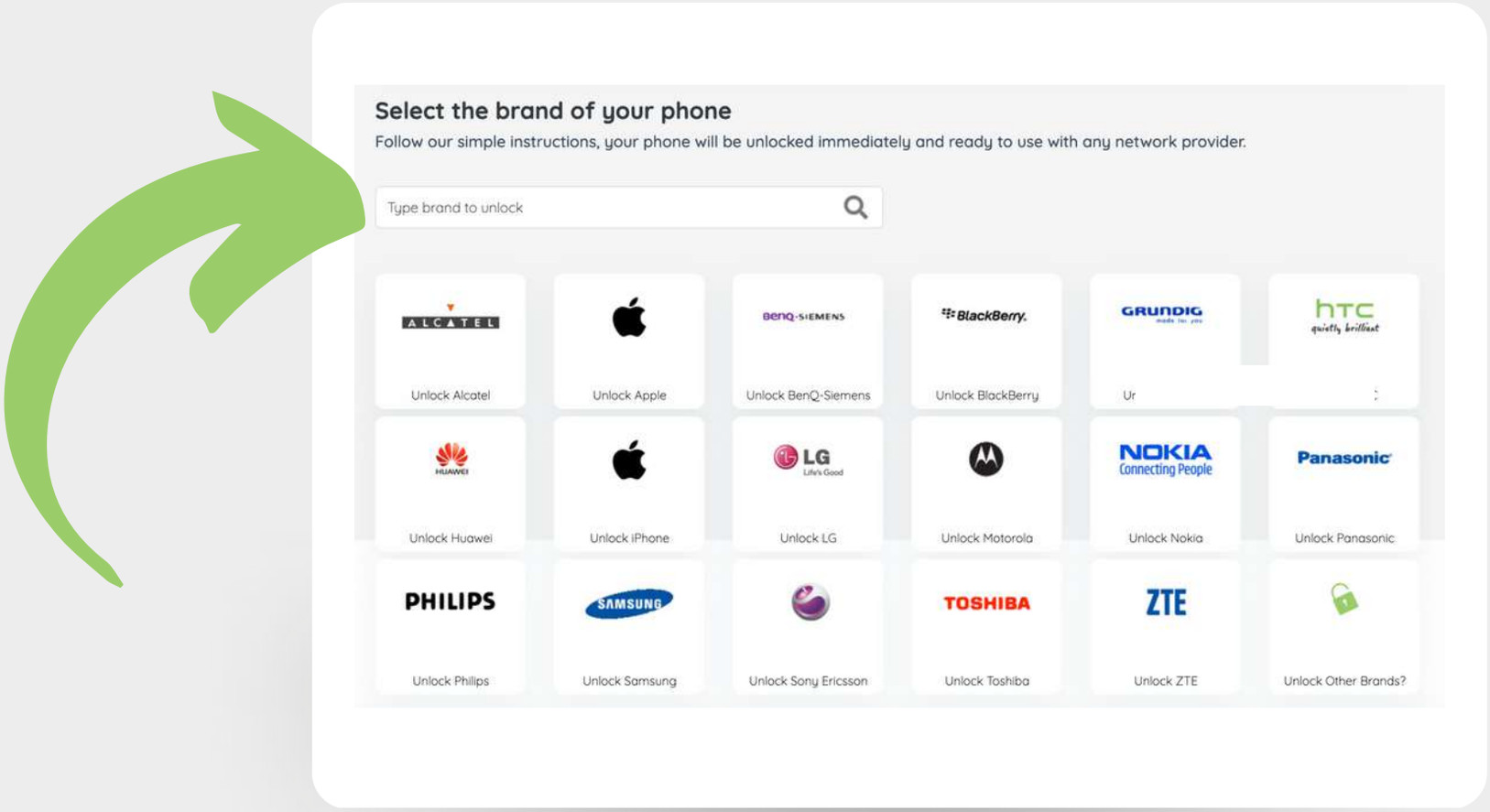
How to unlock a phone from doctorSIM Pro?

Select the phone brand you want to unlock or use our search engine.
In the next screen you will also be able to select the device model.



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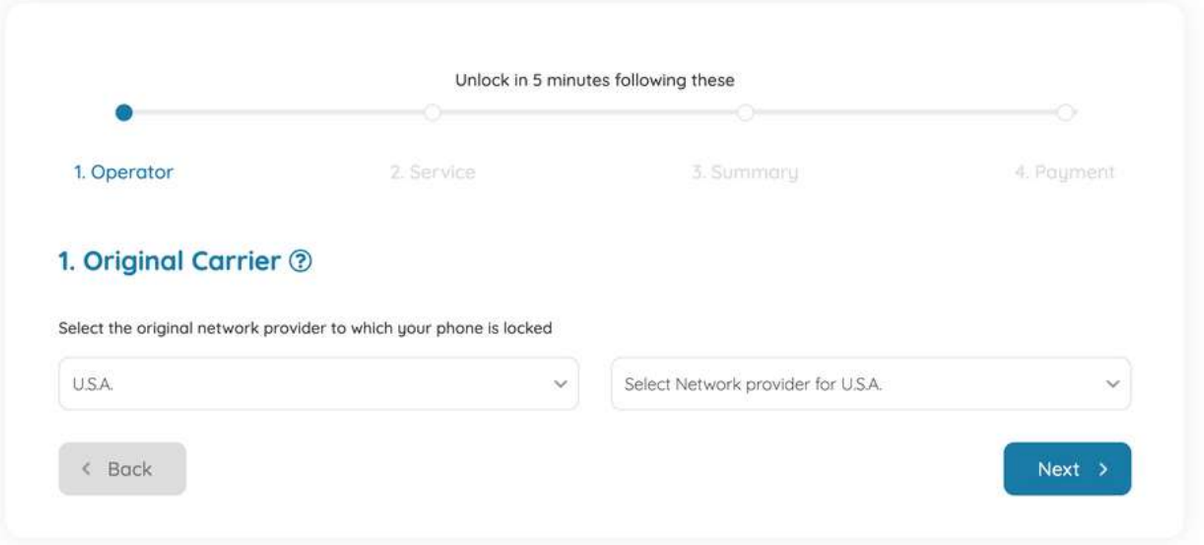
How to unlock a phone from doctorSIM Pro?

Select the country and the device's original network carrier; then click "Next".



Your customer doesn't know this information?
No problem! You can check it here.

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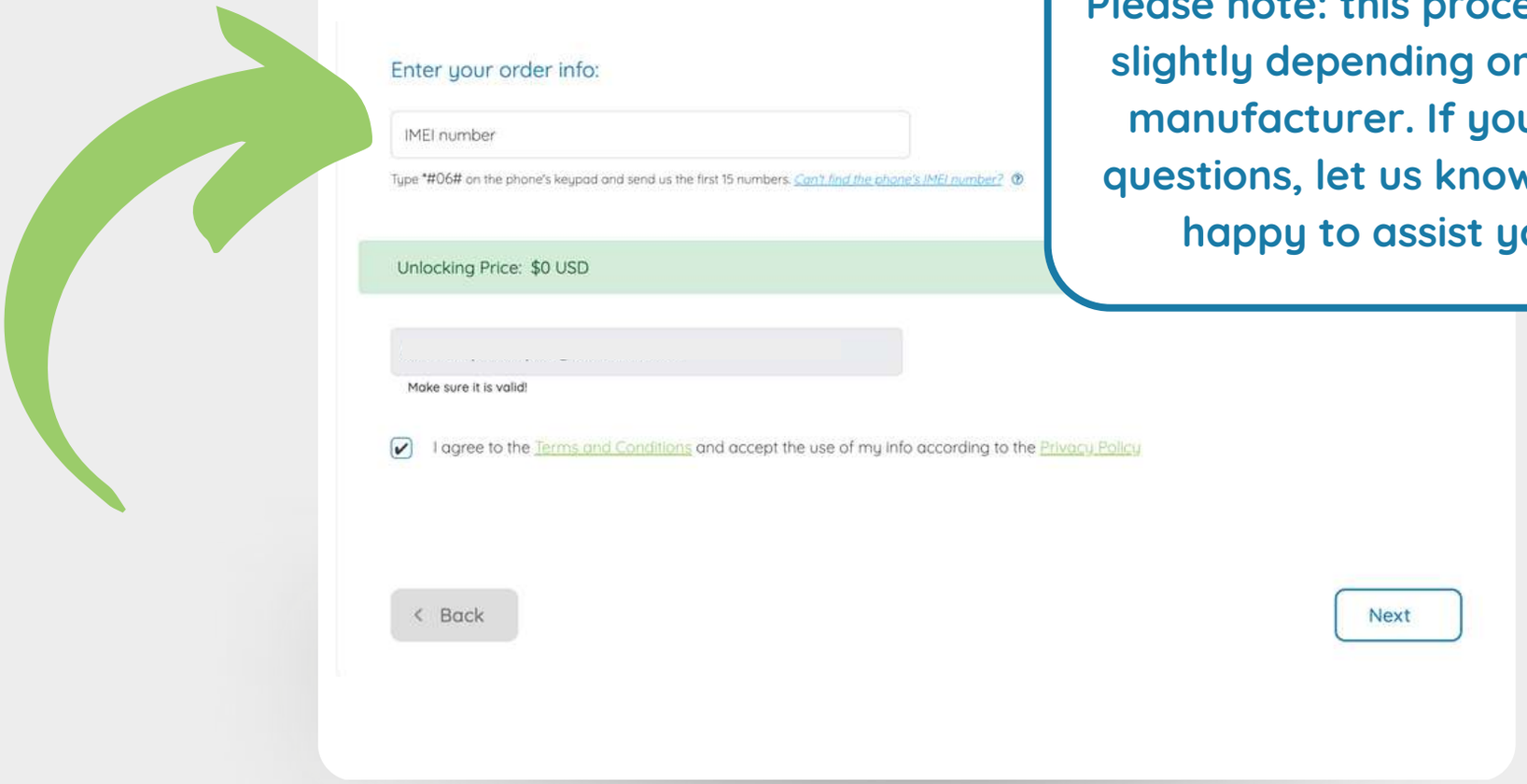
How to unlock a phone from doctorSIM Pro?

Enter the device's IMEI code and click "Next".



Please note: this process may vary slightly depending on the device manufacturer. If you have any questions, let us know! We will be happy to assist you here.

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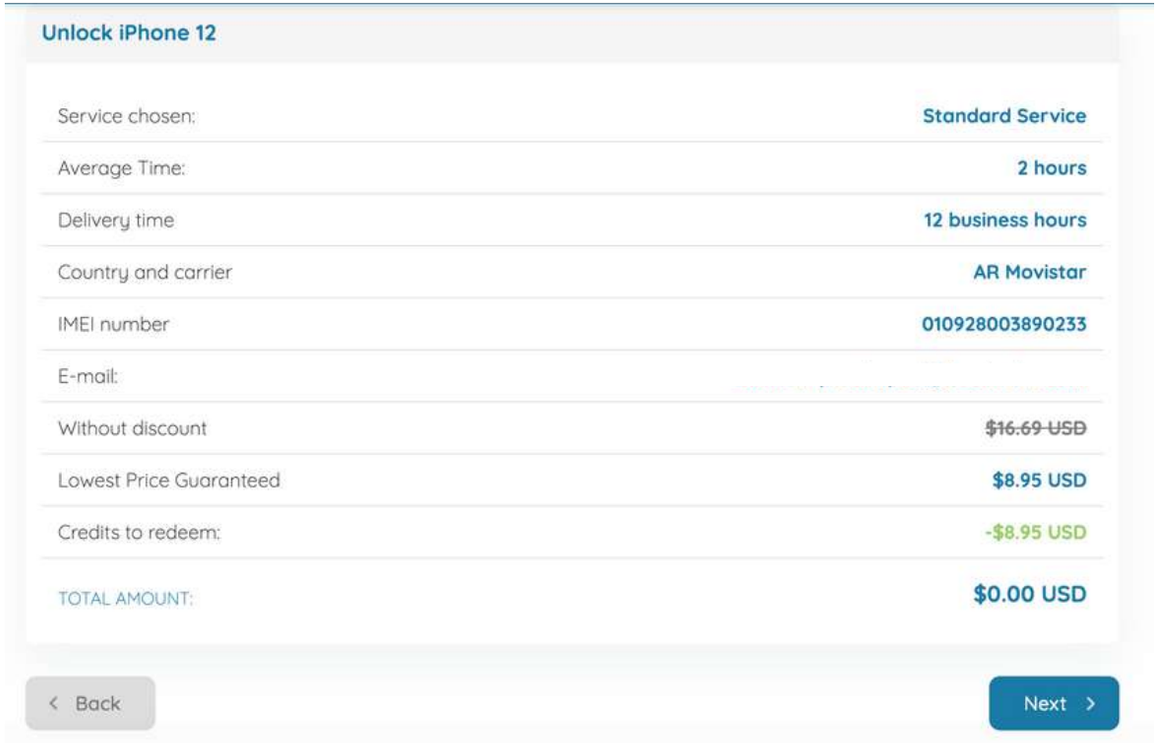
How to unlock a phone from doctorSIM Pro?

Then you will be able to check all the information about the unlock.
Check that everything is correct and click "Next".



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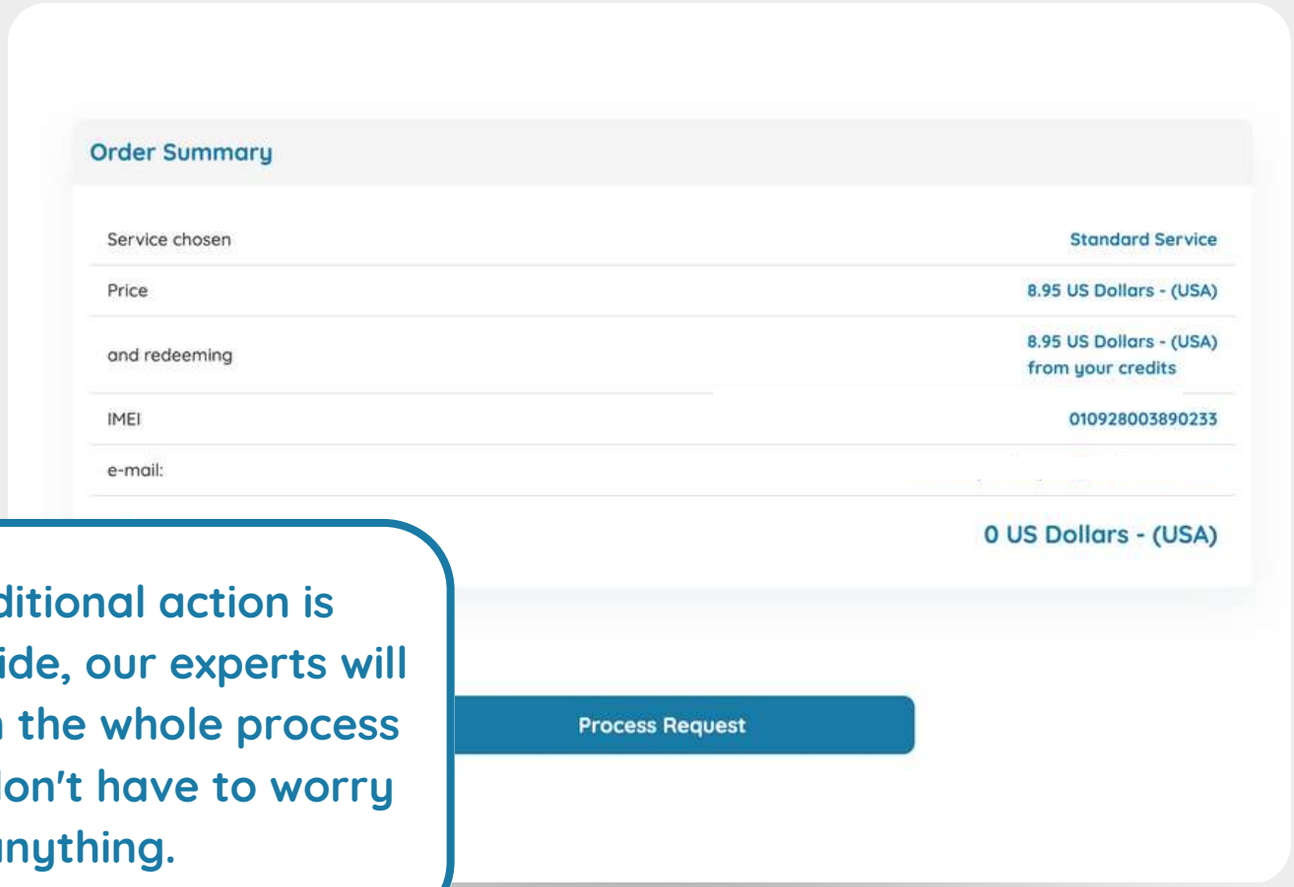
How to unlock a phone from doctorSIM Pro?

Click on "Process request" and there you go! The unlock will be performed within the set timeframe and you won't have to do anything else unless otherwise stated.



In case any additional action is required on your side, our experts will guide you through the whole process via email so you don't have to worry about anything.

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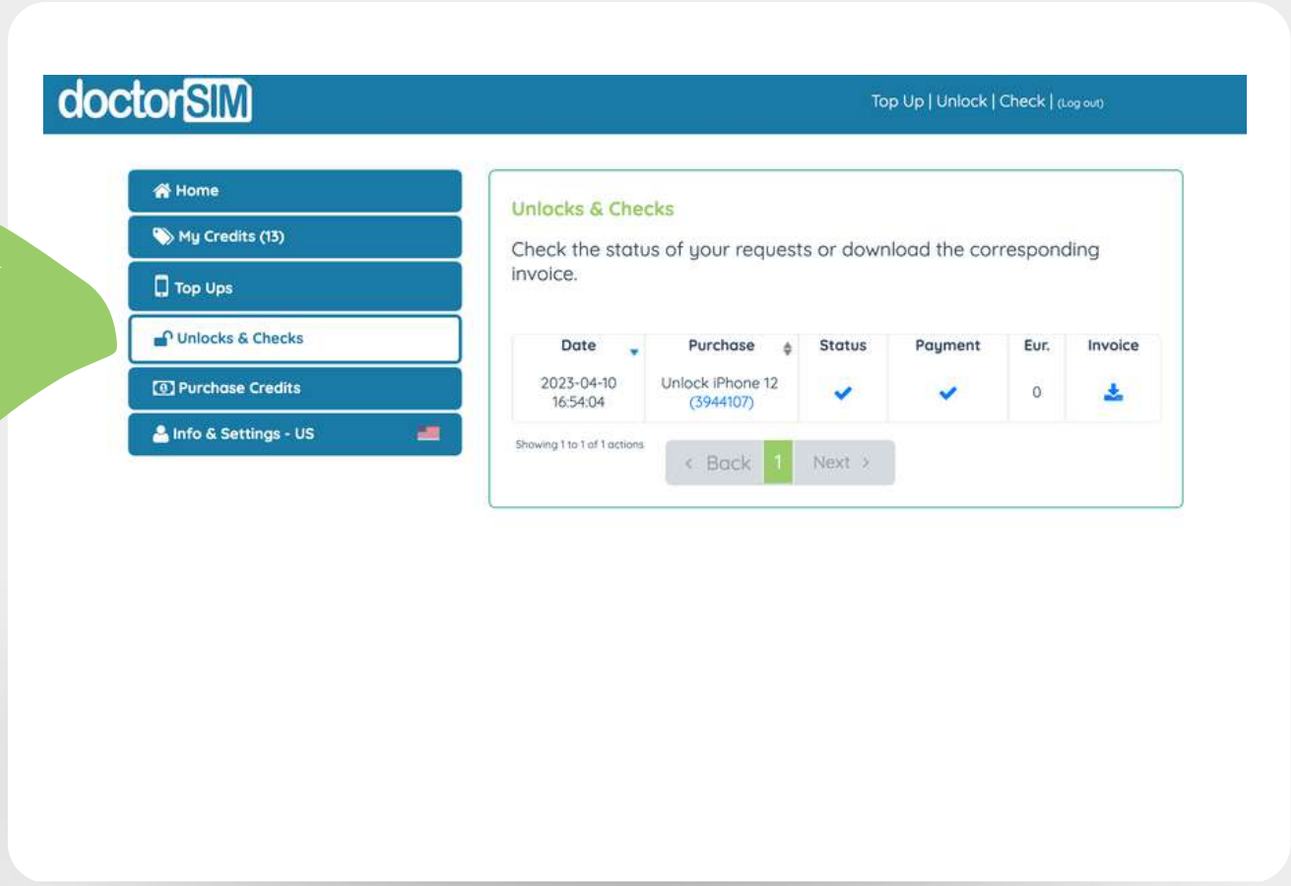
How to unlock a phone from doctorSIM Pro?

You will be able to check all the phone unlocks you have sold to your customers at any time in the "Unlocks & Checks" section of the dashboard.



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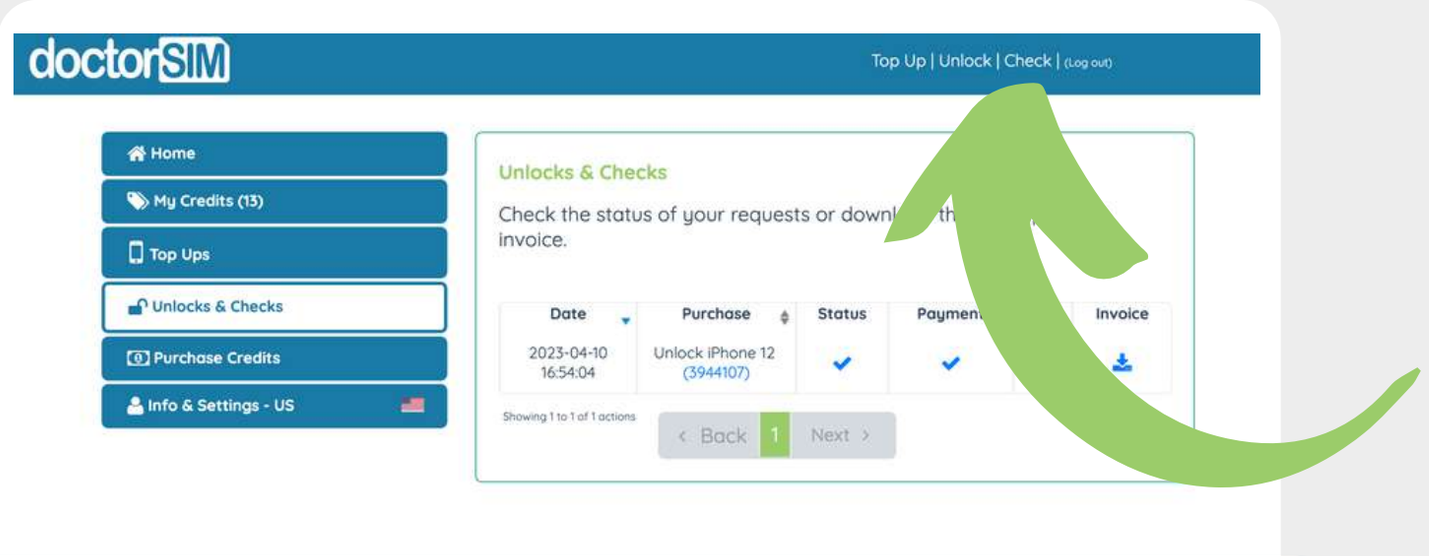
How to check a phone's IMEI from doctorSIM Pro?

In the dashboard, click "Check" in the upper right corner
to access our IMEI check service.



We have several IMEI checks: to verify if a phone
is blacklisted, what was its original carrier, if it is unlocked
or locked, if it has iCloud or Mi Account activated,
if it is still under warranty, if it is possible to unlock it...

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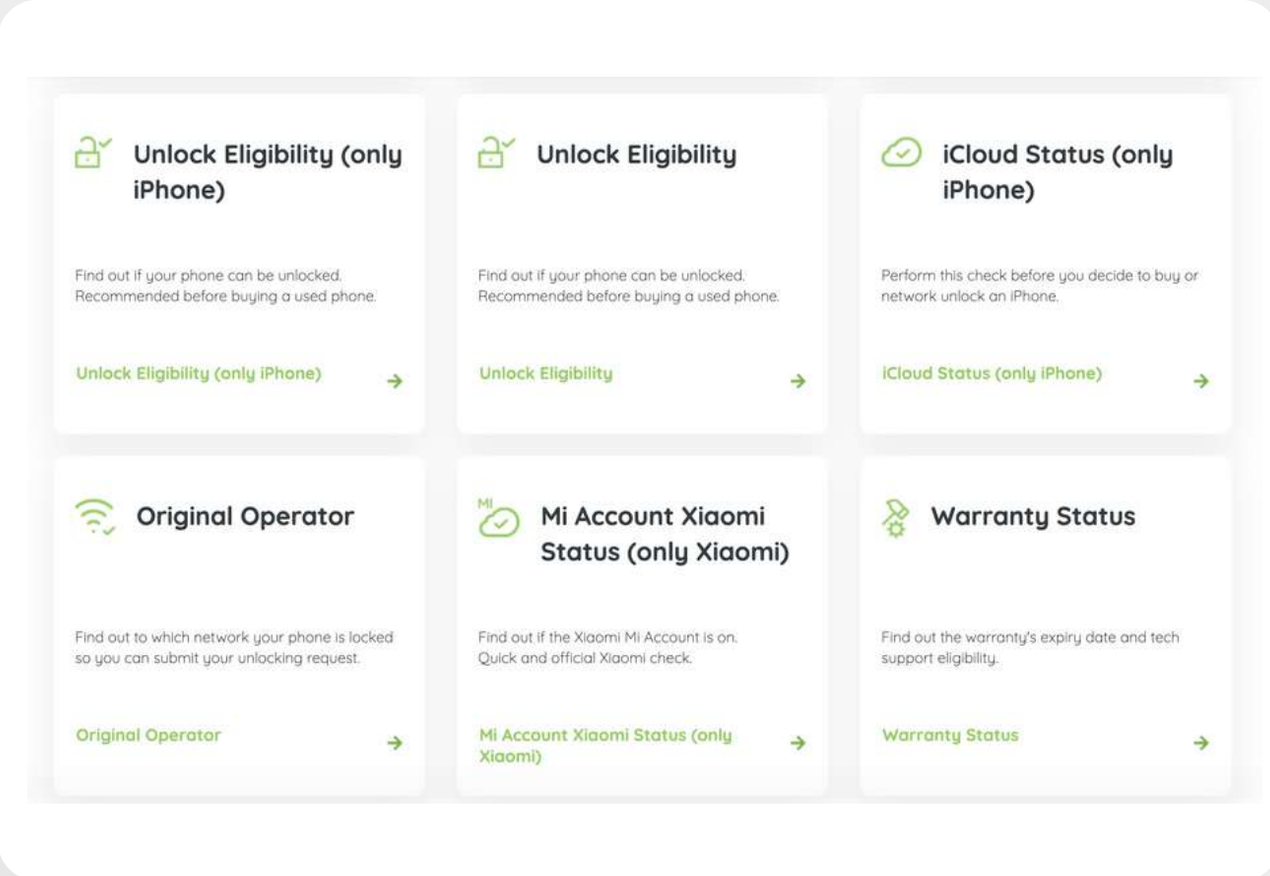
How to check a phone's IMEI from doctorSIM Pro?

Select the check you need and follow the instructions. You will need to know the device's IMEI code and you will receive the result by email in the specified time.



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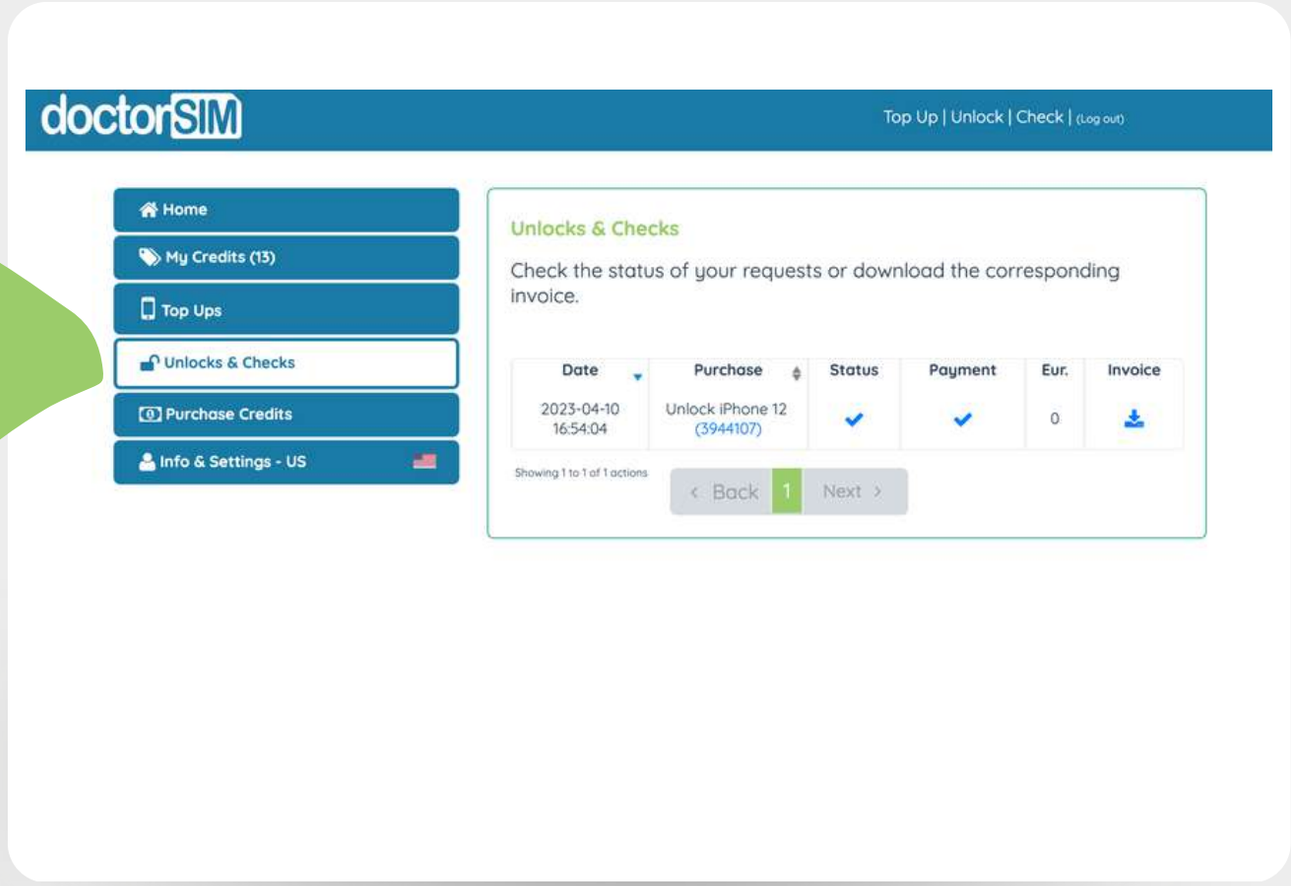
How to check a phone's IMEI from doctorSIM Pro?

You will be able to view all the IMEI checks you have sold to your customers at all times in the "Unlocks & Checks" section of the dashboard.



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Shall we?

We look forward to helping you grow your business.
Don't wait any longer!

Sign up for doctorSIM Pro

Log in if you are already a Pro

Any questions?
Let us know here.

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