

Step by Step Guide

doctorSIM Pro

Recharge | Unlock | Check

Everything your customers need for their mobile
in one single platform



What is doctorSIM Pro?

doctorSIM Pro is the best service for professional resellers of mobile top-ups, unlocks and checks. Our partners have access to...

- ✔ Significant discounts on recharging, unlocking and IMEI checking services.
- ✔ An exclusive platform with access to promotions and 24/7 technical support
- ✔ Multiple payment methods with available payments in your local currency

Excellent 
18000+ opinions 

doctorSIM Pro

How does it work?

It's incredibly simple and 100% online. All you have to do is sign up on our platform with your email address and you can start offering our services to your customers immediately.

- ✓ Top up phone balance, data or bundles to any phone in the world
- ✓ Cell phone unlocking (all makes)
- ✓ IMEI Checks for any device



In this guide you'll learn
how to do it step by step.

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In this guide we will cover...

How to access doctorSIM Pro



How to recharge a prepaid phone



How to unlock a phone



How to perform an IMEI check



STEP 1: Sign up

Click [here](#) and fill out the form.

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Sign Up - Reseller PRO

First Name: Last Name:

e-mail:

Phone Number: Company Name:

I agree to the [Terms and Conditions](#) and accept the use of my info according to the [Privacy Policy](#)

Sign Up

STEP 2: Choose your password

You will receive an email with a link to set your password.

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Please choose a password to confirm and activate your account.

Choose a new password

New password

Enter a new password

Confirm new password

Confirm your new password

Save changes

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STEP 3: Access your Dashboard

Once you have signed up, you will be redirected to your doctorSIM Pro Dashboard.

3

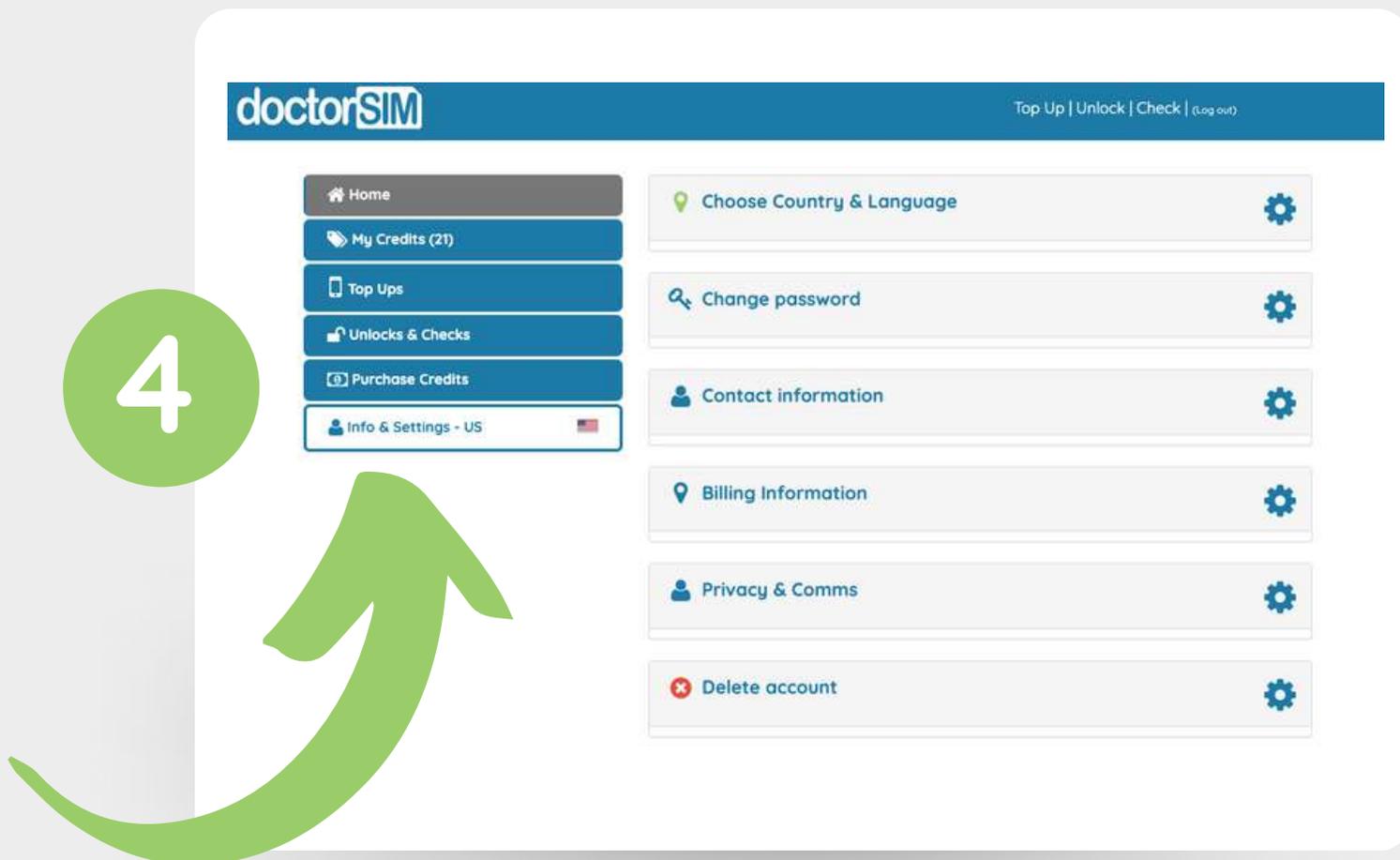


The screenshot shows the doctorSIM Pro Dashboard. At the top left is the doctorSIM logo, and at the top right are links for 'Top Up | Unlock | Check | (log out)'. On the left side, there is a vertical menu with buttons for 'Home', 'My Credits (21)', 'Top Ups', 'Unlocks & Checks', 'Purchase Credits', and 'Info & Settings - US'. The main content area is titled 'doctorSIM Pro Dashboard' and contains the text 'Use doctorSIM credits to purchase **topups**, **unlocks** and **checks**.' Below this, a grey box displays 'You have 21.00 credits (Approx. 23.67 US Dollars - USA)'. Below the dashboard screenshot, there is a text instruction: 'You will be able to log in whenever you want with your email and password from [here](#), save the link in your favorites!'. A large green arrow points from this text to the browser address bar below, which shows 'doctorsim.com/login.html' and various browser icons.

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STEP 4: Set up your profile

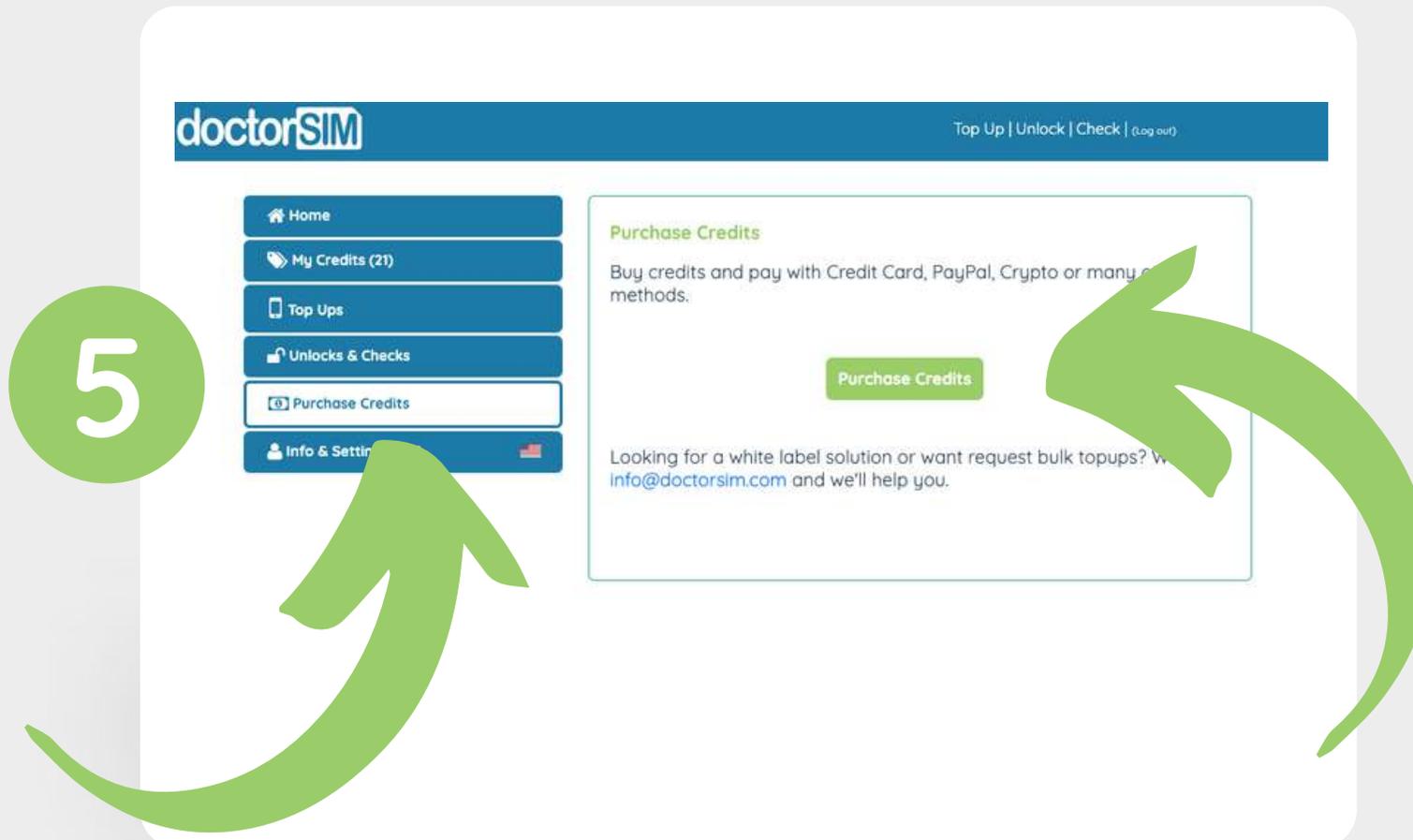
Inside the dashboard, go to "Info & Settings". You can choose your country, language and fill in your personal and billing information, among others.



The screenshot displays the doctorSIM Pro dashboard. The top navigation bar includes the logo and links for 'Top Up | Unlock | Check | (Log out)'. A left sidebar contains menu items: Home, My Credits (21), Top Ups, Unlocks & Checks, Purchase Credits, and Info & Settings - US. The 'Info & Settings - US' item is highlighted with a blue border. A green circle with the number '4' and a green arrow points to this item. The main content area lists settings options: Choose Country & Language, Change password, Contact information, Billing Information, Privacy & Comms, and Delete account, each with a gear icon.

STEP 5: Purchase your first credit pack

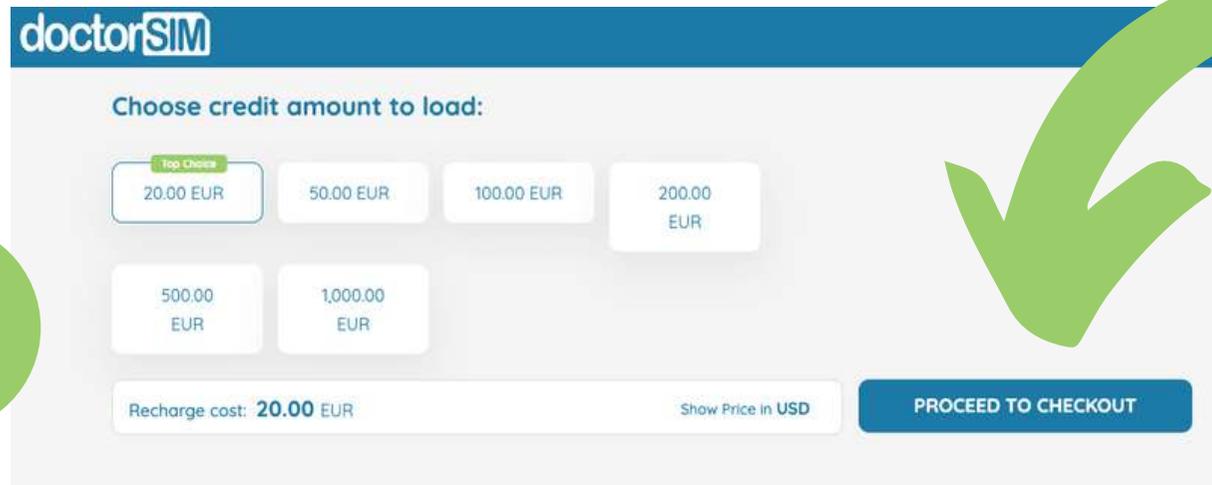
In the dashboard, go to "Purchase Credits" and click on the green button.



STEP 6: Select the amount

Select how many credits you want to purchase and click on "Proceed to checkout".

6



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Choose credit amount to load:

Top Choice
20.00 EUR

50.00 EUR

100.00 EUR

200.00 EUR

500.00 EUR

1,000.00 EUR

Recharge cost: 20.00 EUR

Show Price in USD

PROCEED TO CHECKOUT

You can click on "Show Price in EUR"
to display the price in euros.

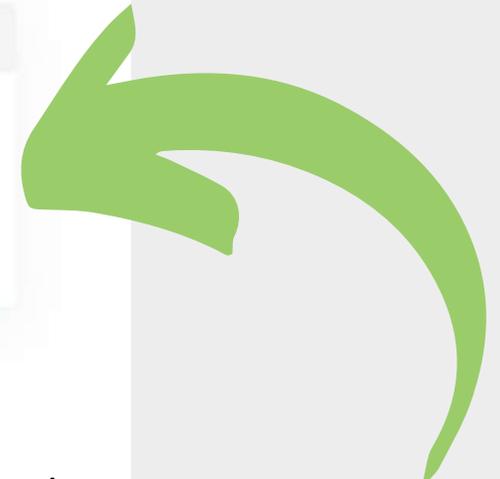
STEP 7: Complete your purchase

Select your preferred payment method: card, Apple Pay, Google Pay, Paypal, Ideal, Sofort, Alipay and EPS, among others (availability depending on country).

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Please Choose a Payment Method:

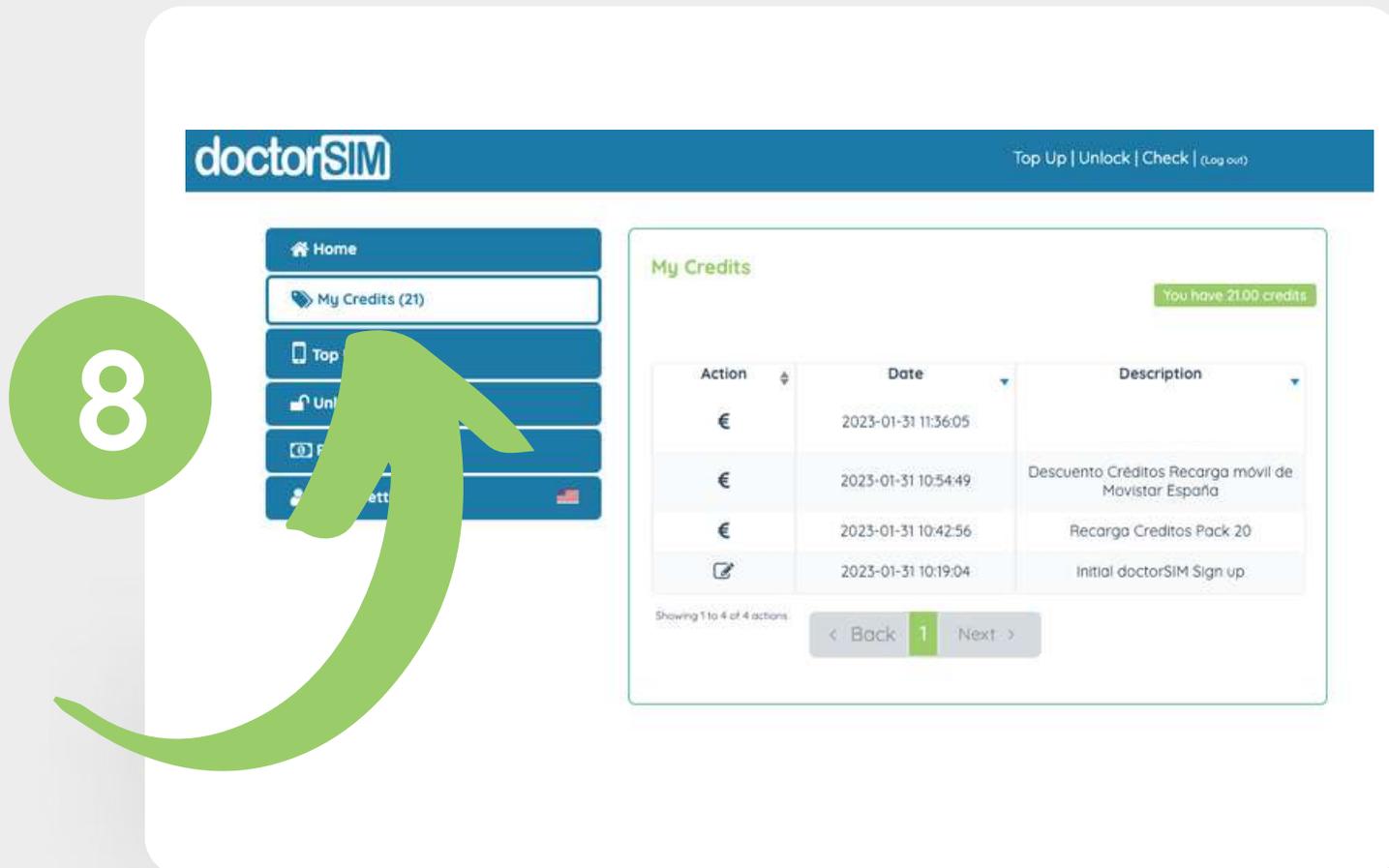
Credit Card, Apple & Google Pay 	Paypal 
Klarna, GiroPay, Alipay, EPS and others 	



Complete the payment according to the selected method and... all set! You can now start offering our services to your customers.

STEP 8: Check how many credits you have

Check how many credits you have in the "My Credits" section of your dashboard.



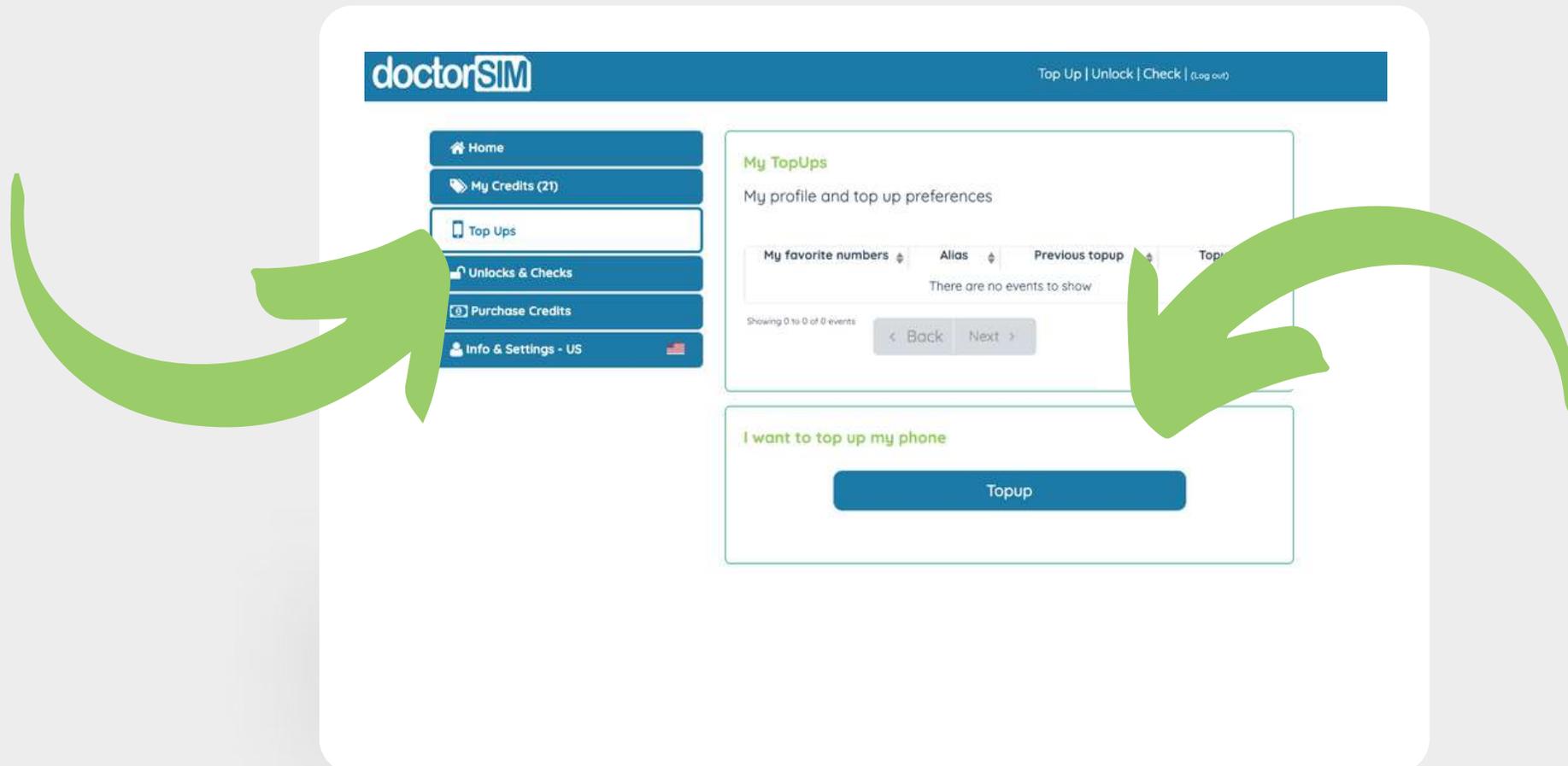
The screenshot shows the doctorSIM Pro dashboard. The top navigation bar includes the logo and links for 'Top Up', 'Unlock', 'Check', and 'Log out'. The left sidebar contains menu items: Home, My Credits (21), Top, Unl, and a partially visible 'ett' item. The main content area is titled 'My Credits' and displays 'You have 21.00 credits'. Below this is a table with columns for Action, Date, and Description. The table contains four rows of credit history. A green circle with the number '8' and a green arrow points to the 'My Credits (21)' menu item in the sidebar.

Action	Date	Description
€	2023-01-31 11:36:05	
€	2023-01-31 10:54:49	Descuento Créditos Recarga móvil de Movistar España
€	2023-01-31 10:42:56	Recarga Créditos Pack 20
📄	2023-01-31 10:19:04	Initial doctorSIM Sign up

Showing 1 to 4 of 4 actions. < Back 1 Next >

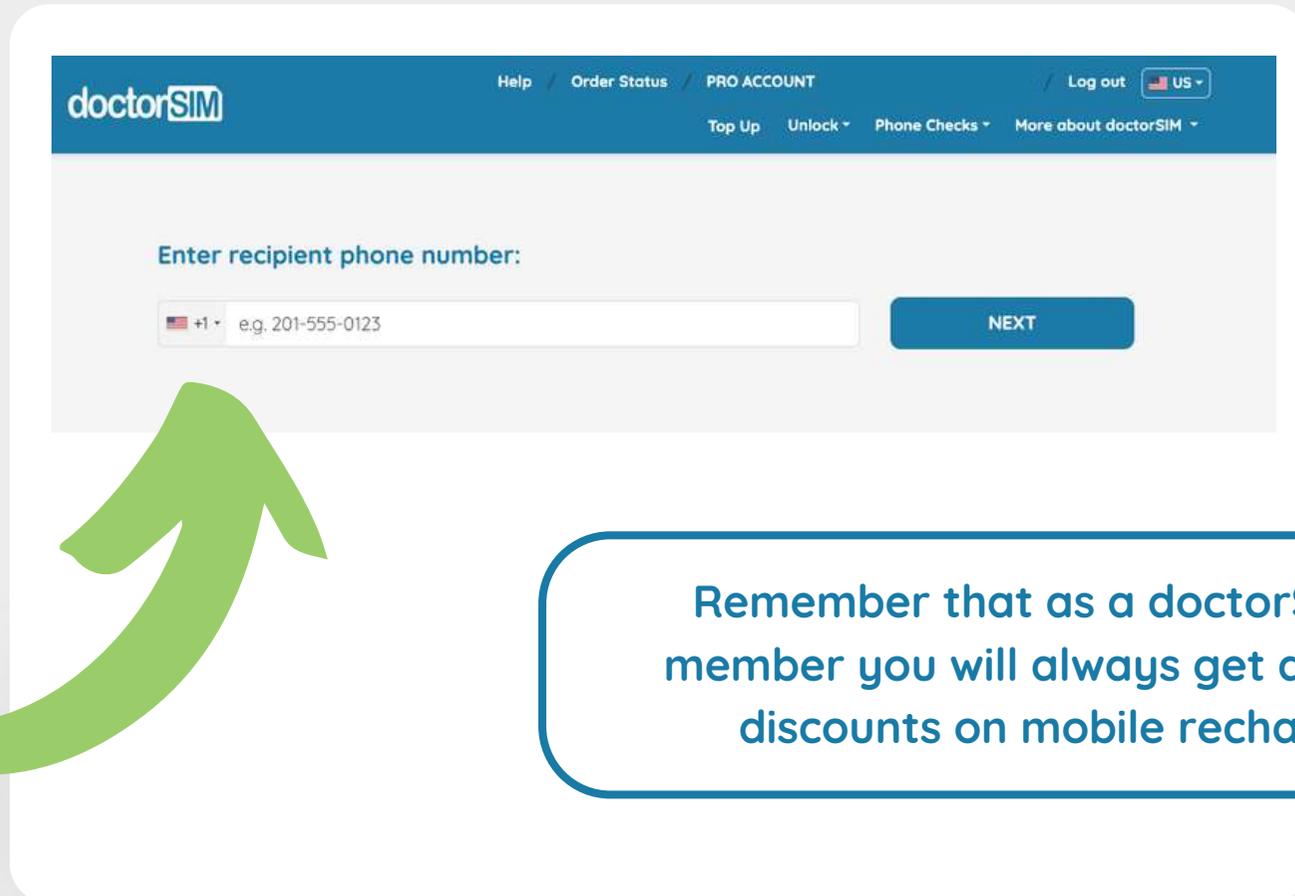
How to top up a cell phone from doctorSIM Pro?

In the panel, go to the "Top Ups" section and click on "Topup".



How to top up a cell phone from doctorSIM Pro?

Select the prefix of the country you want to send the top-up to, enter the phone number and follow the steps.



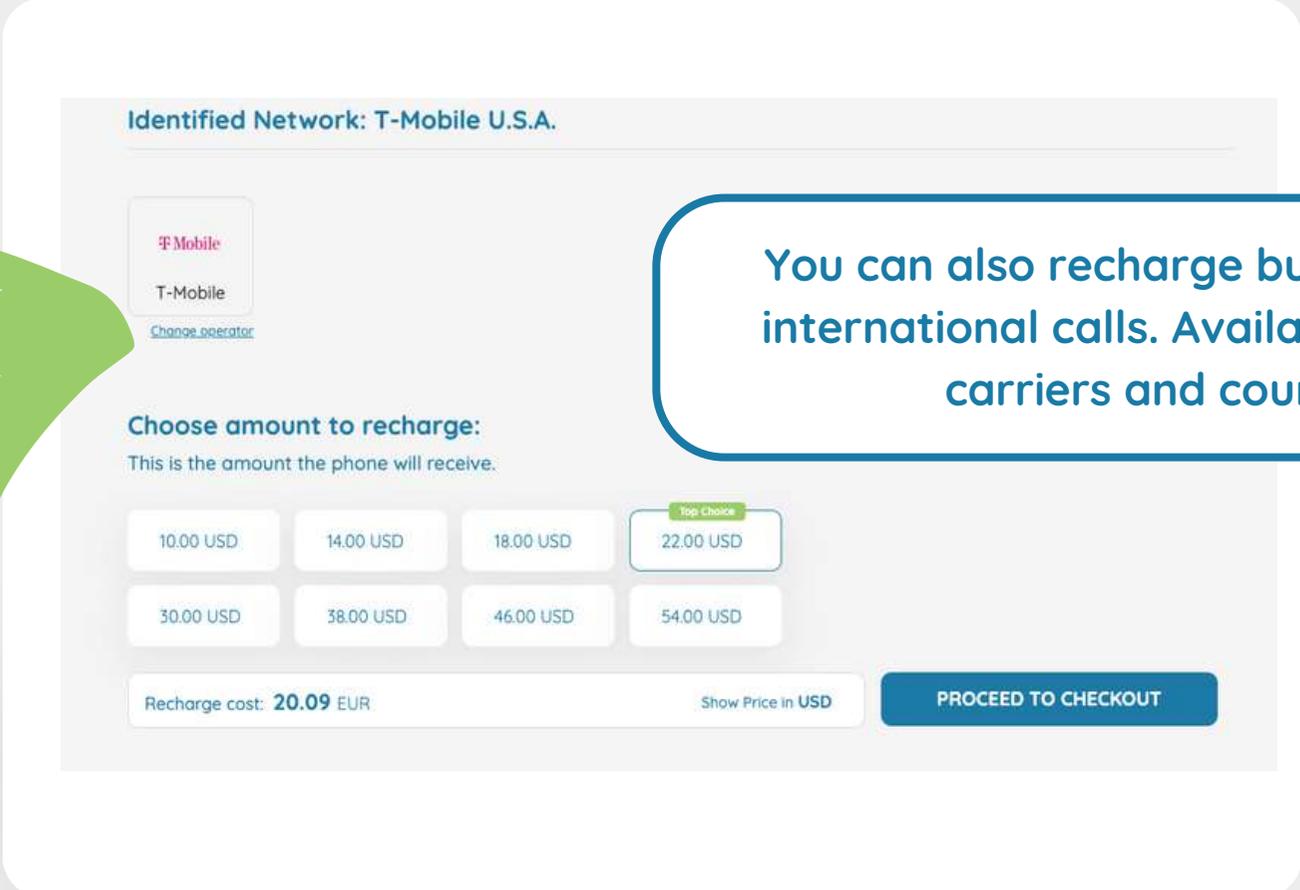
The screenshot shows the doctorSIM Pro website interface. At the top, there is a navigation bar with the logo, links for Help, Order Status, PRO ACCOUNT, Log out, and a US flag. Below the navigation bar, there are links for Top Up, Unlock, Phone Checks, and More about doctorSIM. The main content area features a form titled "Enter recipient phone number:". The form includes a dropdown menu for country codes (currently showing "+1" with a US flag) and a text input field containing "e.g. 201-555-0123". A blue "NEXT" button is positioned to the right of the input field. A large green arrow points from the bottom left towards the input field.

Remember that as a doctorSIM Pro member you will always get awesome discounts on mobile recharges!

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How to top up a cell phone from doctorSIM Pro?

Our system will detect the network carrier automatically in most cases, but please double-check if it is correct. If it is not, click on "Change operator".



The screenshot shows the top-up interface for T-Mobile U.S.A. It includes a "Change operator" link, a "Choose amount to recharge" section with various USD options, and a "PROCEED TO CHECKOUT" button. A green arrow points to the "Change operator" link, and a callout box explains that bundles, data, and international calls are also available.

Identified Network: T-Mobile U.S.A.

T-Mobile
T-Mobile
[Change operator](#)

Choose amount to recharge:
This is the amount the phone will receive.

10.00 USD 14.00 USD 18.00 USD 22.00 USD (Top Choice)
30.00 USD 38.00 USD 46.00 USD 54.00 USD

Recharge cost: 20.09 EUR Show Price in USD PROCEED TO CHECKOUT

You can also recharge bundles, data or international calls. Available in selected carriers and countries.

How to top up a cell phone from doctorSIM Pro?

Once you select the top-up amount and click on "Proceed to payment", you will see a breakdown of your transaction.

Top Up Transaction Summary: 

Phone Number:	+12015550123
e-mail:	
Network:	F Mobile T-Mobile U.S.A.
Recharge price 10.00 USD:	10.00 USD
Service fee 	1.08 USD
<input type="checkbox"/> Send a personalized SMS to the recipient	-
TOTAL	11.08 USD
10 credits redeemed:	-11.07 USD
Remaining balance:	11.79 EUR

Make sure everything is alright,
click on "Continue to Payment"
and... That's it!
Your customer's recharge will
be effective in no time!

Continue to Payment

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Don't forget to activate the promotion alert!

It is in the "Top Ups" section of the dashboard. Click on "Select Network Provider", and search for the country and provider you need (you can add as many as you want).

Really handy if you have customers who usually send top-ups to a specific country and carrier! We will notify you by email as soon as we launch a promotion.

I want to receive email notifications with current promotions

Select the countries and networks you want us to notify you with when we offer top up promotions. You can choose several countries and networks so you'll be the first to know and also send money to your friends and family.

Select Network Provider

Notifications with current top up promotions

Select all the network providers of all the countries you want to be the first to know when they offer top up promotions.

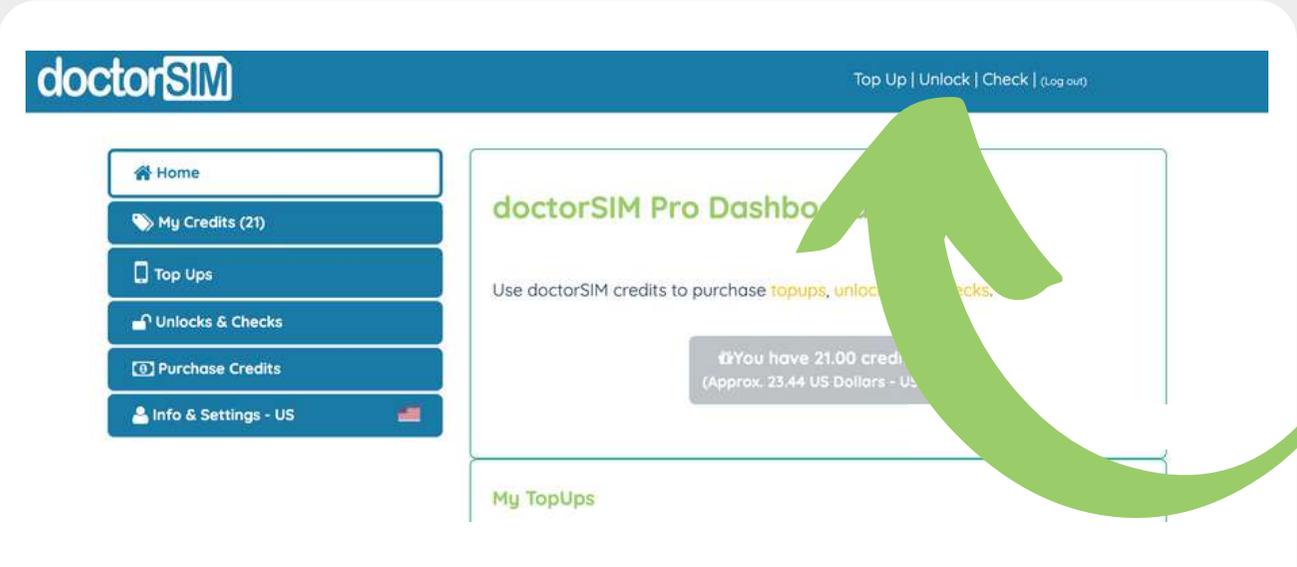
Network Provider	Delete Notification
Claro - Guatemala	X

Showing 1 to 1 of 1 actions

< Back 1 Next >

How to unlock a phone from doctorSIM Pro?

In the dashboard, click on "Unlock" in the upper right corner to access our IMEI Unlock service.

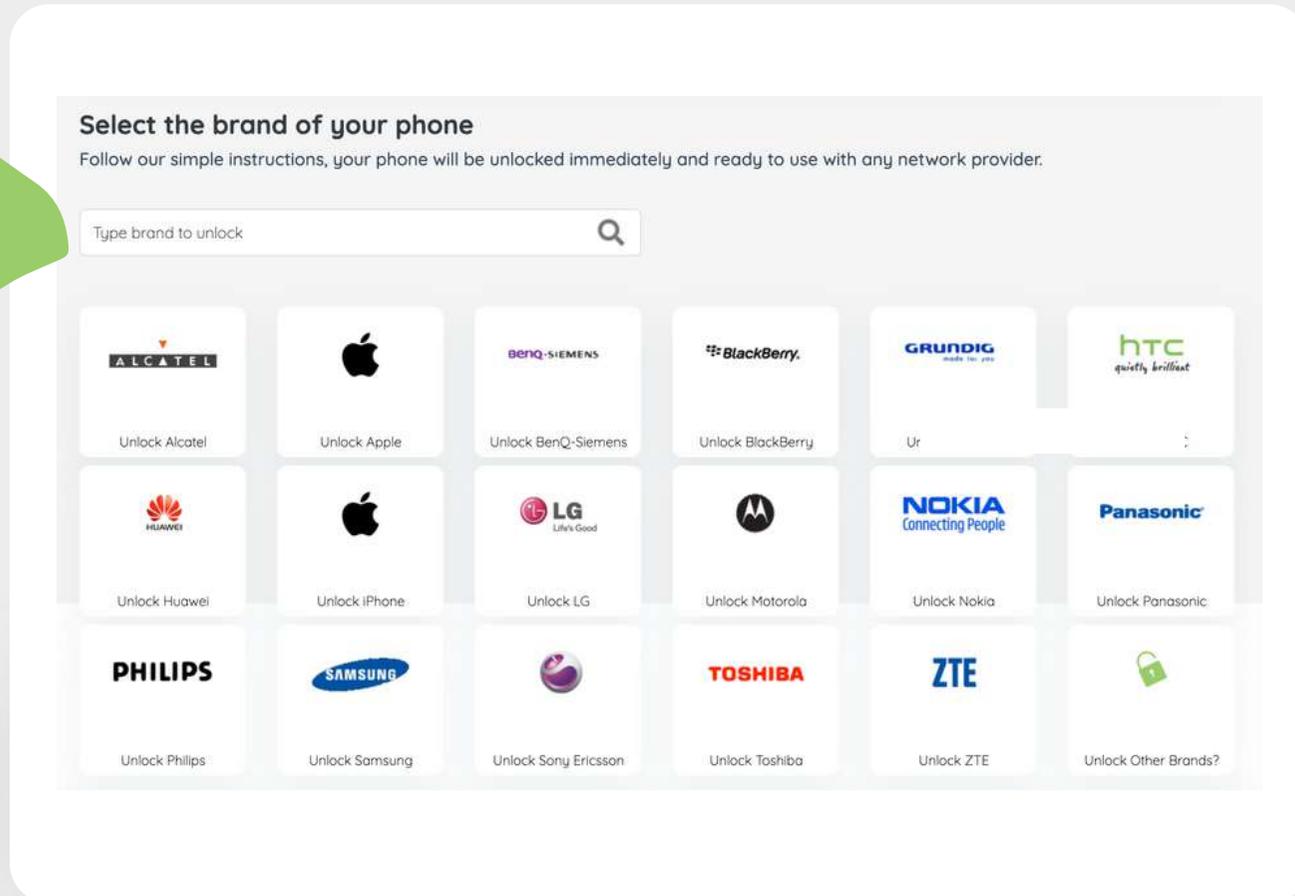


The screenshot shows the doctorSIM Pro dashboard. The top navigation bar includes the doctorSIM logo and links for 'Top Up', 'Unlock', 'Check', and 'Log out'. A sidebar on the left contains menu items: Home, My Credits (21), Top Ups, Unlocks & Checks, Purchase Credits, and Info & Settings - US. The main content area displays 'doctorSIM Pro Dashboard' and a notification: 'Use doctorSIM credits to purchase topups, unlocks, checks.' Below this, a box states 'You have 21.00 credits (Approx. 23.44 US Dollars - US)'. A green arrow points from the bottom right towards the 'Unlock' link in the top navigation bar.

Remember that as a doctorSIM Pro member you will always get up to 55% off on phone unlocks!

How to unlock a phone from doctorSIM Pro?

Select the phone brand you want to unlock or use our search engine.
In the next screen you will also be able to select the device model.



How to unlock a phone from doctorSIM Pro?

Select the country and the device's original network carrier; then click "Next".

The screenshot shows a four-step progress bar at the top: 1. Operator (active), 2. Service, 3. Summary, and 4. Payment. Below the progress bar, the title "1. Original Carrier" is displayed with a help icon. The instruction reads: "Select the original network provider to which your phone is locked". There are two dropdown menus: the first is set to "U.S.A." and the second is labeled "Select Network provider for U.S.A.". At the bottom, there are "Back" and "Next" buttons.

Unlock in 5 minutes following these

1. Operator 2. Service 3. Summary 4. Payment

1. Original Carrier ⓘ

Select the original network provider to which your phone is locked

U.S.A. Select Network provider for U.S.A.

< Back Next >

Your customer doesn't know this information?
No problem! You can check it [here](#).

How to unlock a phone from doctorSIM Pro?

Enter the device's IMEI code and click "Next".

Please note: this process may vary slightly depending on the device manufacturer. If you have any questions, let us know! We will be happy to assist you [here](#).

Enter your order info:

IMEI number

Type: *#06# on the phone's keypad and send us the first 15 numbers. [Can't find the phone's IMEI number?](#) ⓘ

Unlocking Price: \$0 USD

Make sure it is valid!

I agree to the [Terms and Conditions](#) and accept the use of my info according to the [Privacy Policy](#)

< Back

Next

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How to unlock a phone from doctorSIM Pro?

Then you will be able to check all the information about the unlock. Check that everything is correct and click "Next".

Unlock iPhone 12

Service chosen:	Standard Service
Average Time:	2 hours
Delivery time	12 business hours
Country and carrier	AR Movistar
IMEI number	010928003890233
E-mail:	
Without discount	\$16.69 USD
Lowest Price Guaranteed	\$8.95 USD
Credits to redeem:	-\$8.95 USD
TOTAL AMOUNT:	\$0.00 USD

< Back Next >

How to unlock a phone from doctorSIM Pro?

Click on "Process request" and there you go! The unlock will be performed within the set timeframe and you won't have to do anything else unless otherwise stated.

Order Summary	
Service chosen	Standard Service
Price	8.95 US Dollars - (USA)
and redeeming	8.95 US Dollars - (USA) from your credits
IMEI	010928003890233
e-mail:	
	0 US Dollars - (USA)

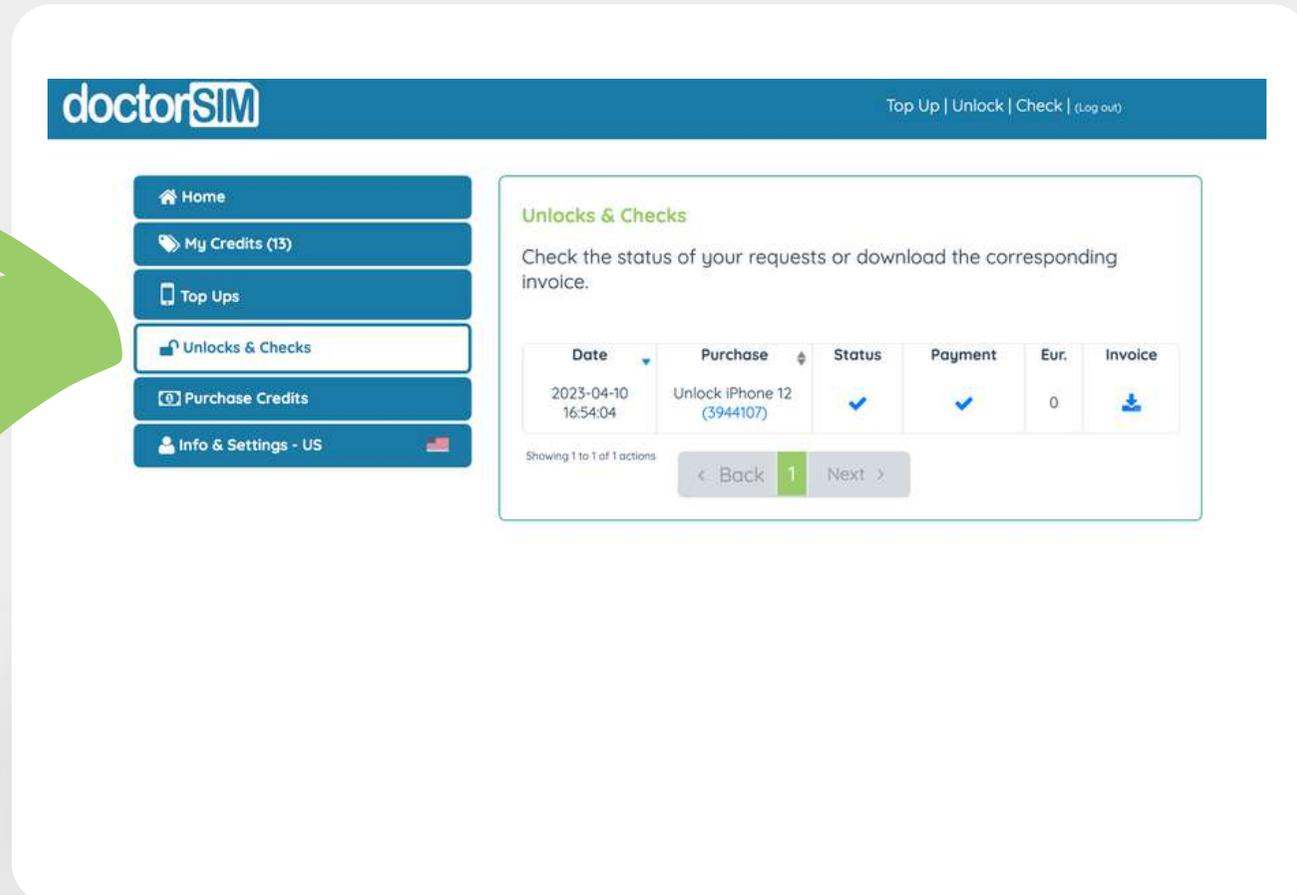
Process Request

In case any additional action is required on your side, our experts will guide you through the whole process via email so you don't have to worry about anything.

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How to unlock a phone from doctorSIM Pro?

You will be able to check all the phone unlocks you have sold to your customers at any time in the "Unlocks & Checks" section of the dashboard.



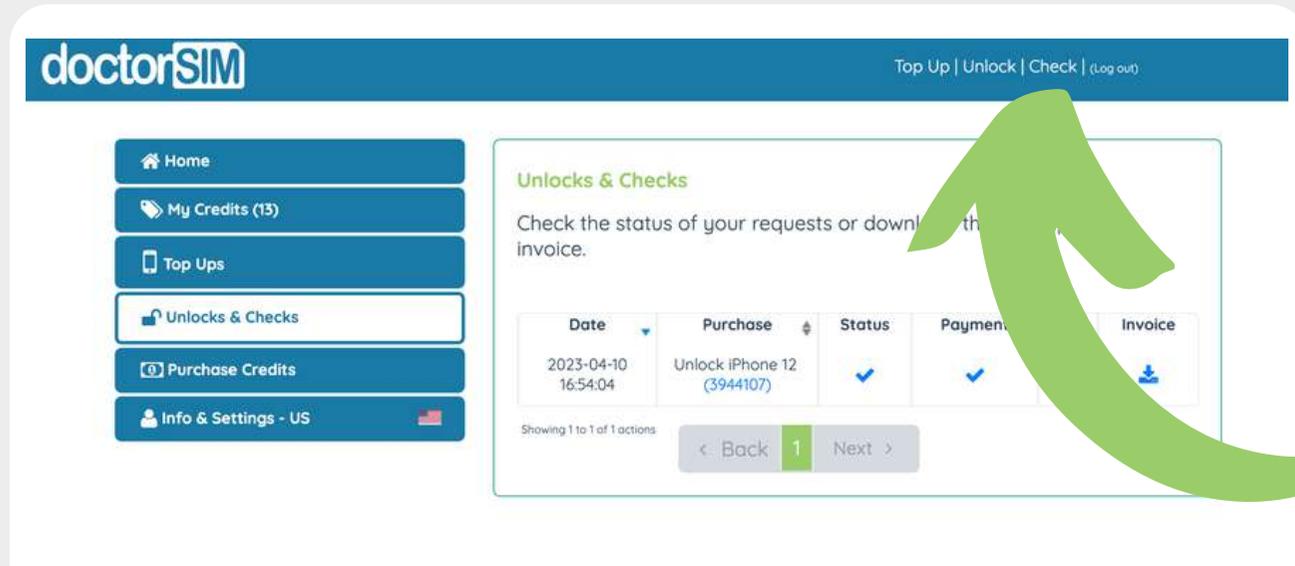
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Date	Purchase	Status	Payment	Eur.	Invoice
2023-04-10 16:54:04	Unlock iPhone 12 (3944107)	✓	✓	0	

Below the table, it says 'Showing 1 to 1 of 1 actions' and has navigation buttons: '< Back', '1', and 'Next >'.

How to check a phone's IMEI from doctorSIM Pro?

In the dashboard, click "Check" in the upper right corner to access our IMEI check service.



The screenshot shows the doctorSIM Pro dashboard. The top navigation bar includes 'Top Up | Unlock | Check | (Log out)'. The left sidebar contains menu items: Home, My Credits (13), Top Ups, Unlocks & Checks (highlighted), Purchase Credits, and Info & Settings - US. The main content area is titled 'Unlocks & Checks' and contains a table with one row of data. A green arrow points to the 'Check' link in the top right corner of the dashboard header.

Date	Purchase	Status	Payment	Invoice
2023-04-10 16:54:04	Unlock iPhone 12 (3944107)	✓	✓	

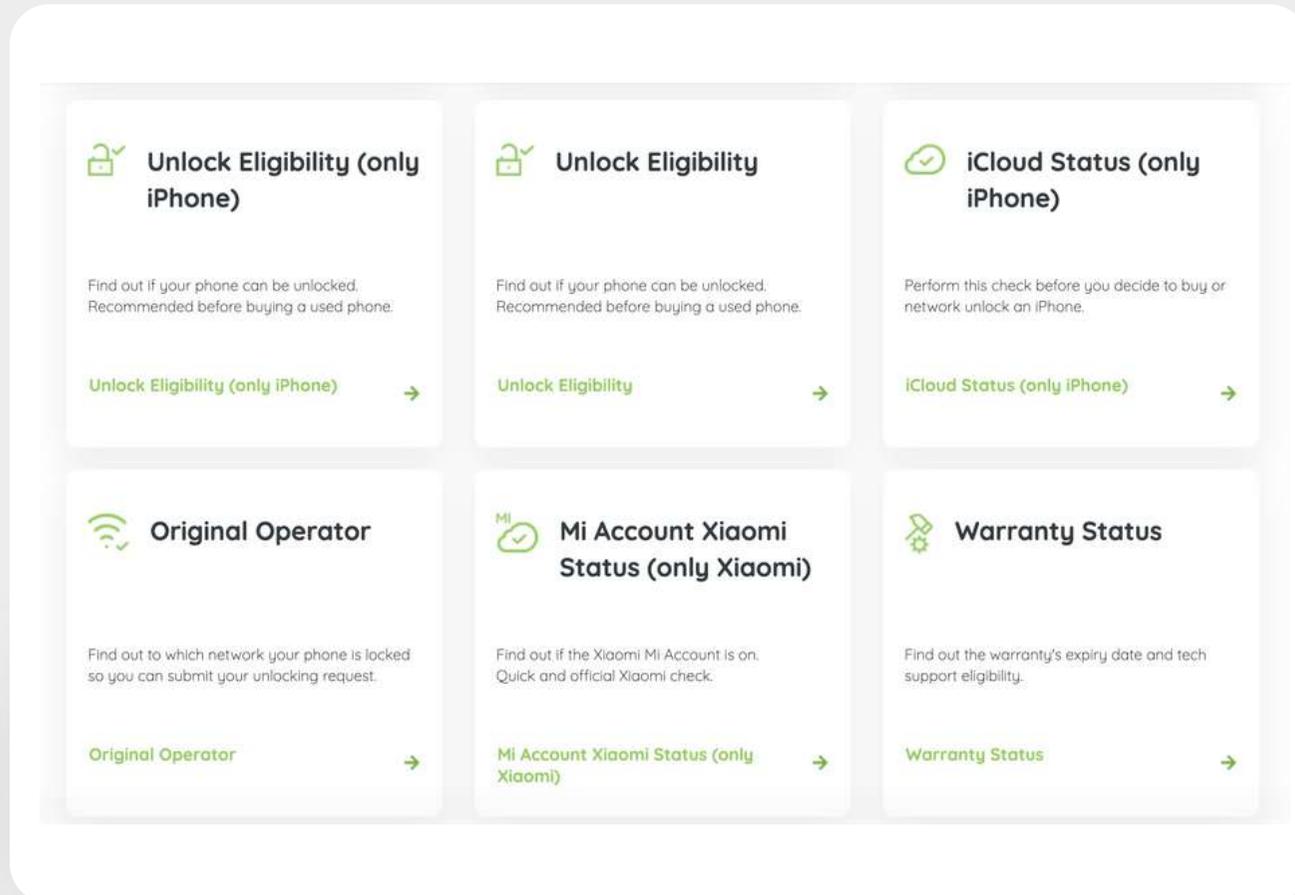
Showing 1 to 1 of 1 actions

< Back 1 Next >

We have several IMEI checks: to verify if a phone is blacklisted, what was its original carrier, if it is unlocked or locked, if it has iCloud or Mi Account activated, if it is still under warranty, if it is possible to unlock it...

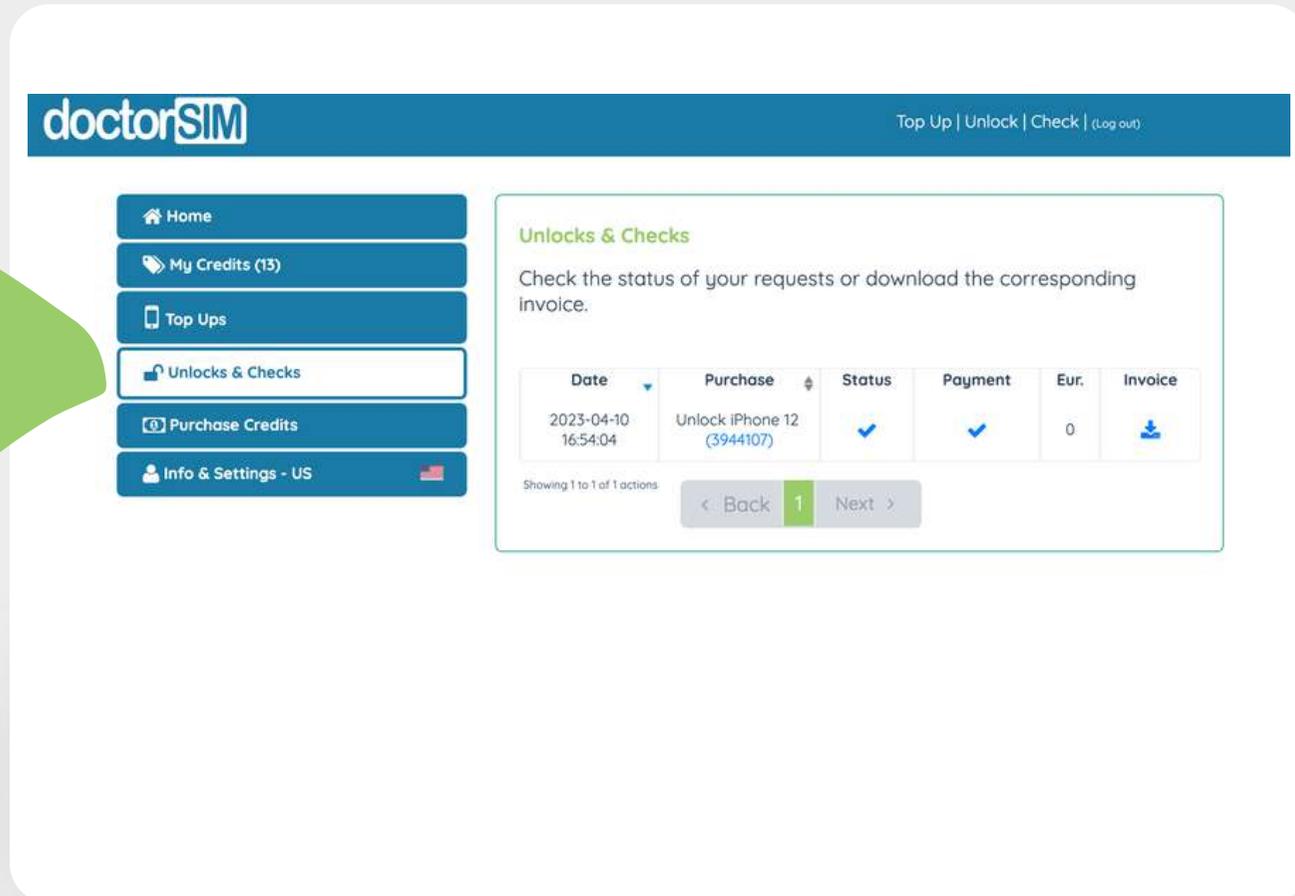
How to check a phone's IMEI from doctorSIM Pro?

Select the check you need and follow the instructions. You will need to know the device's IMEI code and you will receive the result by email in the specified time.



How to check a phone's IMEI from doctorSIM Pro?

You will be able to view all the IMEI checks you have sold to your customers at all times in the "Unlocks & Checks" section of the dashboard.



The screenshot displays the doctorSIM Pro dashboard. The top navigation bar includes the logo and links for 'Top Up', 'Unlock', 'Check', and '(Log out)'. The left sidebar contains menu items: Home, My Credits (13), Top Ups, Unlocks & Checks (highlighted with a green arrow), Purchase Credits, and Info & Settings - US. The main content area is titled 'Unlocks & Checks' and contains the instruction: 'Check the status of your requests or download the corresponding invoice.' Below this is a table with one row of data:

Date	Purchase	Status	Payment	Eur.	Invoice
2023-04-10 16:54:04	Unlock iPhone 12 (3944107)	✓	✓	0	

Below the table, it says 'Showing 1 to 1 of 1 actions' and includes navigation buttons: '< Back', '1', 'Next >'.

Shall we?

We look forward to helping you grow your business.
Don't wait any longer!

Sign up for doctorSIM Pro



Log in if you are already a Pro



Any questions?
Let us know [here](#).

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